North Carolina Statewide Telepsychiatry Program

NC-STeP

Quarterly Progress Update

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ECU
BRODY SCHOOL OF MEDICINE

NC-STeP Quality Management and Outcomes Monitoring Processes: April – June 2019

- The Median Length of Stay was 25.5 hours

- The Average Length of Stay was 46.8 hours

  - 45.9 hours for those discharged to home

  - 63.7 hours for those transferred to another facility

- Average Consult Elapsed Time (in Queue to Exam Complete) for Model 1 hospitals was 3 hours and 13 minutes.

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- 661 ED patients who received telepsychiatry services had an IVC in place during their ED stay.
  - 236 (35.7%) of those patients did not have an IVC in place when discharged.
- Of the ED patients who received telepsychiatry services, 41.4% were discharged to home. 21.4% were discharged to another facility.

NC-STeP Quality Management and Outcomes Monitoring Processes: April – June 2019

Notes:

- Data for Novant hospitals was not included in this report, pending receipt of corrected data for Novant.
- Percent of patients discharged to another facility ("transfer") is lower than normal due to a high number of patients coded as "other."
- Data for Cone hospitals did not include a discharge disposition, so it was coded as "other".
- Data for Mission hospitals contained ambiguous disposition codes, which were coded as "other".
- Bladen hospital did not submit data for May or June.

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	Since project inception in November 2013	During Calendar Year 2014	During Calendar Year 2015	During Calendar Year 2016	During Calendar Year 2017	During Calendar Year 2018
Total Patient Encounters	27, 768	5,144	7,128	1,896	3,970	6,100
Model 1 Hospital Patient Encounters	17,767	4,578	5,849	706	2,043	2,650
Model 2 Hospital Patient Encounters	10,001	566	1,279	1,190	1,927	3,450
Total Number of Assessments (Billed Assessments for Model 1 Hospitals + Number of Patient Encounters for Model 2 Hospitals)	38,383	8,130	13,573	1,942	4,347	6,674

NC-STeP Benchmarks

	Goals	Values Reached		
	Cumulative Target to be reached by (06/30/2019)	Value Reached as of most recent previous quarter (03/31/2019)	Value Reached as of this reporting quarter (06/30/2019)	Year-to-Date Total with % of the Yearly Target (03/31/2019)
Number of IVCs	2,817	2,217	661	2,878 102% of Yearly Target
Number of IVCs Overturned	1,197	939	236	1,175 98% of Yearly Target
Total Number of Assessments (Billed assessments for Model 1 hospitals + Number of patient encounters for Model 2 hospitals.)	5,086	5,427	1,249	6,676 131% of Yearly Target

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NC-STeP Status as of June 30, 2019

EVALUATION CRITERIA	BASELINE VALUES/MEASURES AS REPORTED ON 03/31/2018	TARGET TO BE REACHED BY 06/30/2019	VALUES/MEASURES REACHED AS OF 6/30/2019
1. The number of full-time equivalent (FTE) positions supported by these contracts	2.3 FTEs	3.65 FTEs	4 FTEs
2. The number of overturned involuntary commitments (inpatient admission prevented)	835	1,197	236 in this quarter YTD Total 1,175 Cumulative total since program inception 5,195
3. The number of participating consultant providers	47	48	54

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NC-STeP Status as of June 30, 2019

EVALUATION CRITERIA	BASELINE VALUES/MEASURES AS REPORTED ON 03/31/2018	TARGET TO BE REACHED BY 06/30/2019	VALUES/MEASURES REACHED AS OF 06/30/2019
4. The number of telepsychiatry assessments conducted.	3,533	5,086	1,249 in this quarter YTD Total 6,676 Cumulative total since program inception 38,383
5. The number of telepsychiatry referring sites	53	54	57 53 Live
6. The reports of involuntary commitments to enrolled hospitals	1,996	2,817	661 in this quarter YTD Total 2,878 Cumulative total since program inception 15,809

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NC-STeP Status as of June 30, 2019

EVALUATION CRITERIA	BASELINE VALUES/MEASURES AS REPORTED ON 03/31/2018	TARGET TO BE REACHED BY 06/30/2019	VALUES/MEASURES REACHED AS OF 06/30/2019
7. The average (mean) Length of Stay for all patients with a primary mental health diagnosis across all dispositions.	56.8 hours	55 hours	QTD = 46.8 Median = 25.5
8. The rate of "satisfied" or "strongly satisfied" among emergency department staff participating in NC-STeP.	73%	73%	Satisfaction surveys not conducted this quarter

NC-STeP

NC-STeP Status as of June 30, 2019

EVALUATION CRITERIA	BASELINE VALUES/MEASURES AS REPORTED ON 03/31/2018	TARGET TO BE REACHED BY 06/30/2019	VALUES/MEASURES REACHED AS OF 06/30/2019
9. The rate of "satisfied" or "strongly satisfied" among hospital CEOs/COOs participating in NC-STeP.	85%	85%	Satisfaction surveys not conducted this quarter
10. The rate of "satisfied" or "strongly satisfied" among consulting (hub) providers participating in NC-STeP.	83%	85%	Satisfaction surveys not conducted this quarter

NC-STeP

NC-STeP Status as of June 30, 2019

EVALUATION CRITERIA	BASELINE VALUES/MEASURES AS REPORTED ON 03/31/2018	TARGET TO BE REACHED BY 06/30/2019	VALUES/MEASURES REACHED AS OF 06/30/2019
11. The rate of "satisfied" or "strongly satisfied" among emergency department physicians participating in the statewide telepsychiatry program.	60%	68%	Satisfaction surveys not conducted this quarter
12. The ratio of overall revenues (billing, subscription fees), exclusive of grant funding, to program costs (exclusive of start-up costs).	0.21:1.00	>1.00:1.00	QTD 0.13:1.00 YTD Average 0.24:1.00 Cumulative average since program inception 0.24:1.00

NC-STeP

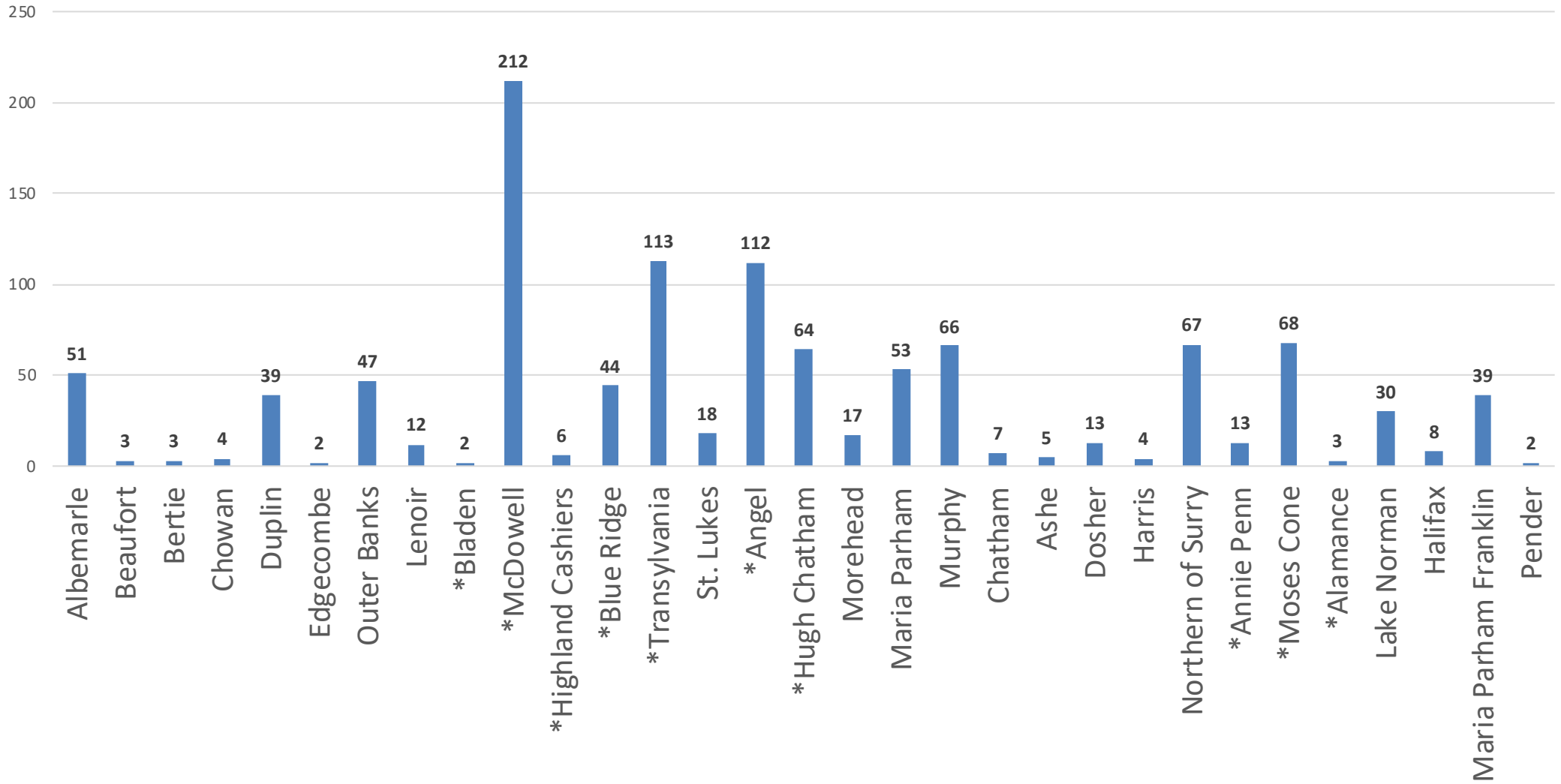# NC-STeP Status as of June 30, 2019

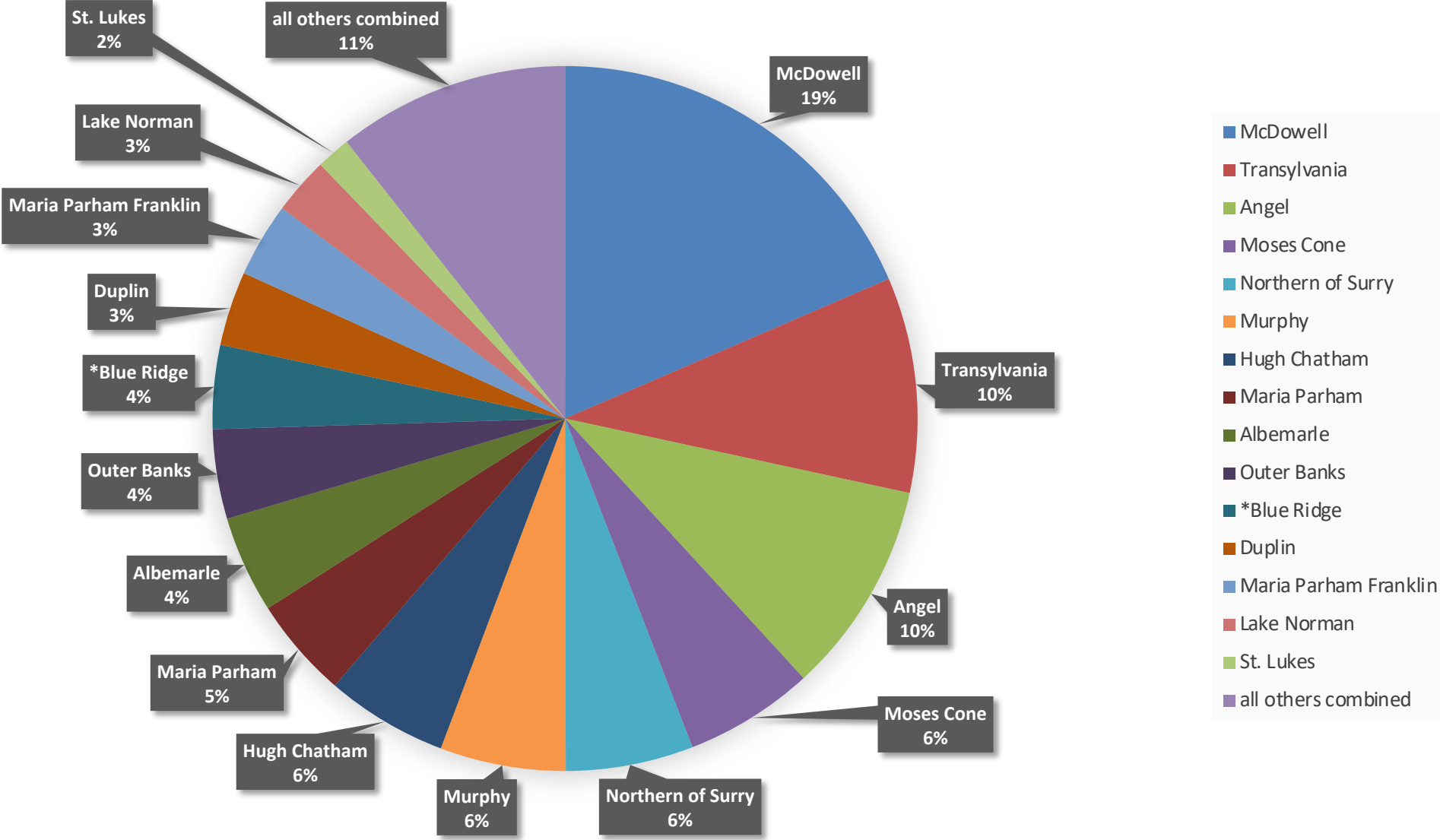| EVALUATION CRITERIA	BASELINE VALUES/MEASURES AS REPORTED ON 03/31/2018	TARGET TO BE REACHED BY 06/30/2019	VALUES/MEASURES REACHED AS OF 06/30/2019
13. Cumulative return on investment to state psychiatric facilities through overturned involuntary commitments. (inpatient admission prevented)	$4,509,000	$6,463,800	$1,274,400 in this quarter YTD $6,345,000 Cumulative total since program inception $28,053,000

NC-STeP

Number of NC-STeP Patients by Hospital
April - June 2019

Bar chart showing the number of NC-STeP patients by hospital, April - June 2019:

Hospital	Patients
Albemarle	51
Beaufort	3
Bertie	3
Chowan	4
Duplin	39
Edgecombe	2
Outer Banks	47
Lenoir	12
*Bladen	2
*McDowell	212
*Highland Cashiers	6
*Blue Ridge	44
*Transylvania	113
St. Lukes	18
*Angel	112
*Hugh Chatham	64
Morehead	17
Maria Parham	53
Murphy	66
Chatham	7
Ashe	5
Dosher	13
Harris	4
Northern of Surry	67
*Annie Penn	13
*Moses Cone	68
*Alamance	3
Lake Norman	30
Halifax	8
Maria Parham Franklin	39
Pender	2

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Percent of use by Hospital Apr-Jun 2019
(based on number of patient encounters)

- St. Lukes 2%
- all others combined 11%
- McDowell 19%
- Lake Norman 3%
- Maria Parham Franklin 3%
- Duplin 3%
- *Blue Ridge 4%
- Outer Banks 4%
- Albemarle 4%
- Maria Parham 5%
- Hugh Chatham 6%
- Murphy 6%
- Northern of Surry 6%
- Moses Cone 6%
- Angel 10%
- Transylvania 10%

Legend:
- McDowell
- Transylvania
- Angel
- Moses Cone
- Northern of Surry
- Murphy
- Hugh Chatham
- Maria Parham
- Albemarle
- Outer Banks
- *Blue Ridge
- Duplin
- Maria Parham Franklin
- Lake Norman
- St. Lukes
- all others combined

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Number of Patients by Provider
Apr-Jun 2019

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Number of Patients by Provider (Model 1)

April - June 2018

Provider	Patients
CBC	437
OV	232

October- December 2018

Provider	Patients
CBC	447
OV	159

July - September 2018

Provider	Patients
CBC	411
OV	287

January- March 2019

Provider	Patients
CBC	297
OV	202

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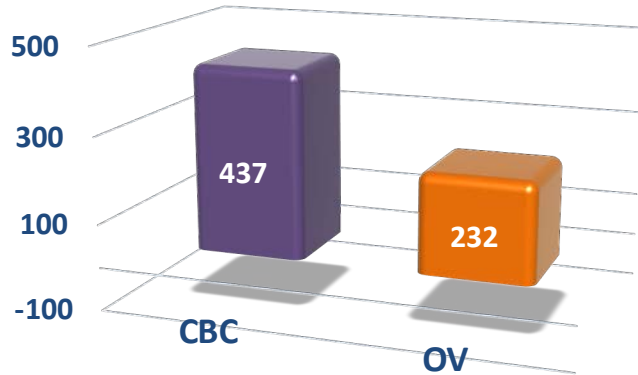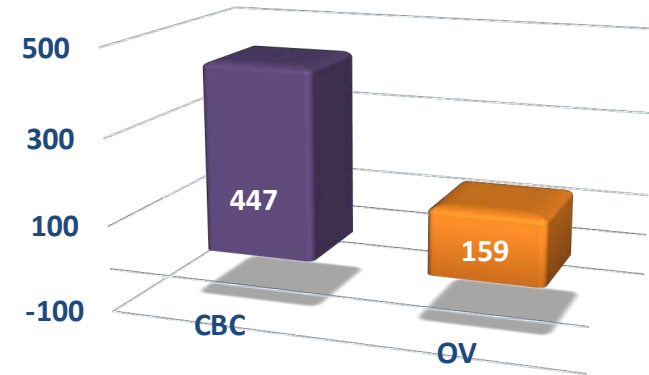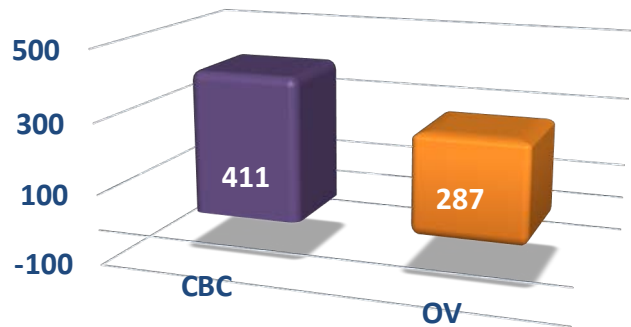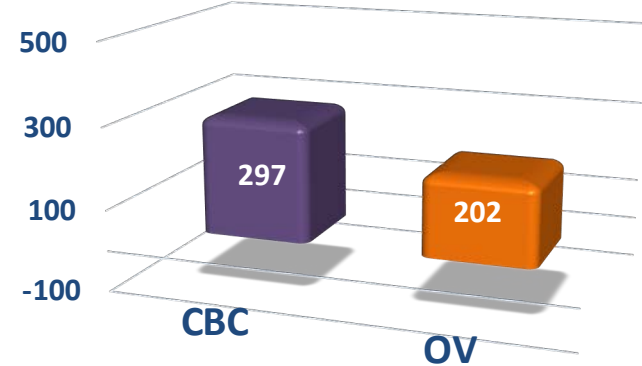
Number of Patients by Model (Full Fiscal Year 2018-19)

July-Sep 2018

Model 1: 716
Model 2: 1234

Jan-Mar 2019

Model 1: 499
Model 2: 797

Oct-Dec 2018

Model 1: 606
Model 2: 1006

Apr-Jun 2019

Model 1: 490
Model 2: 637

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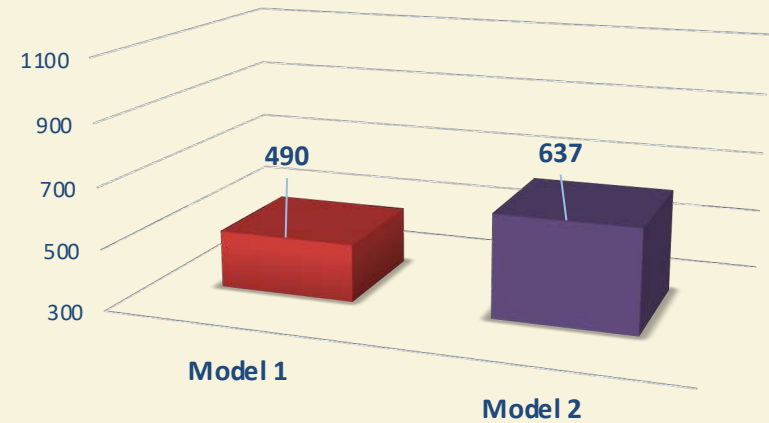NC-STeP
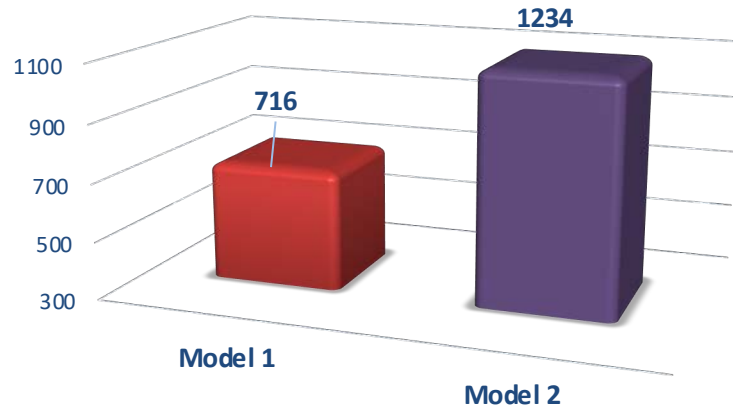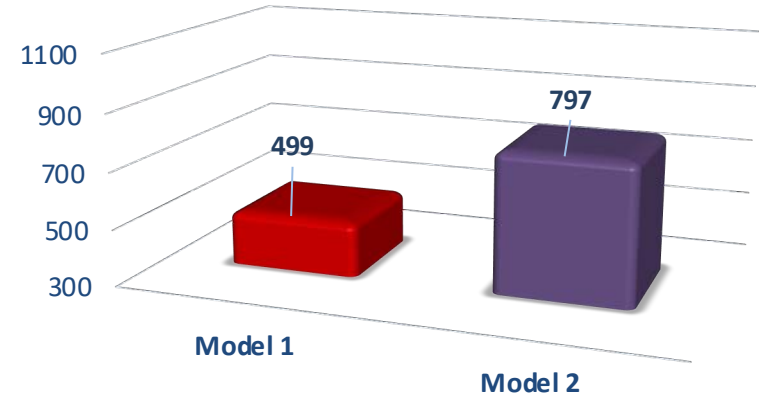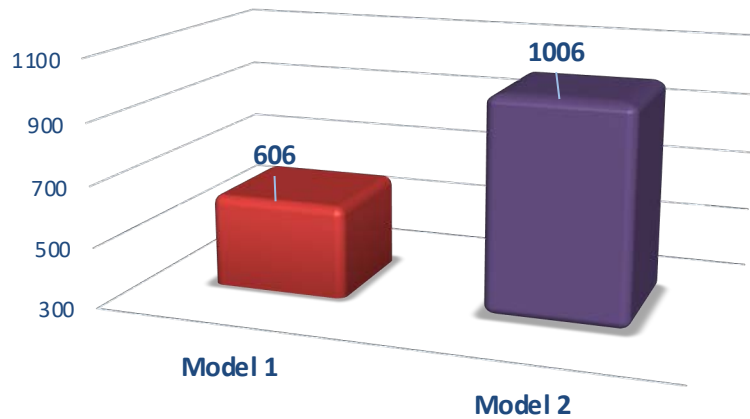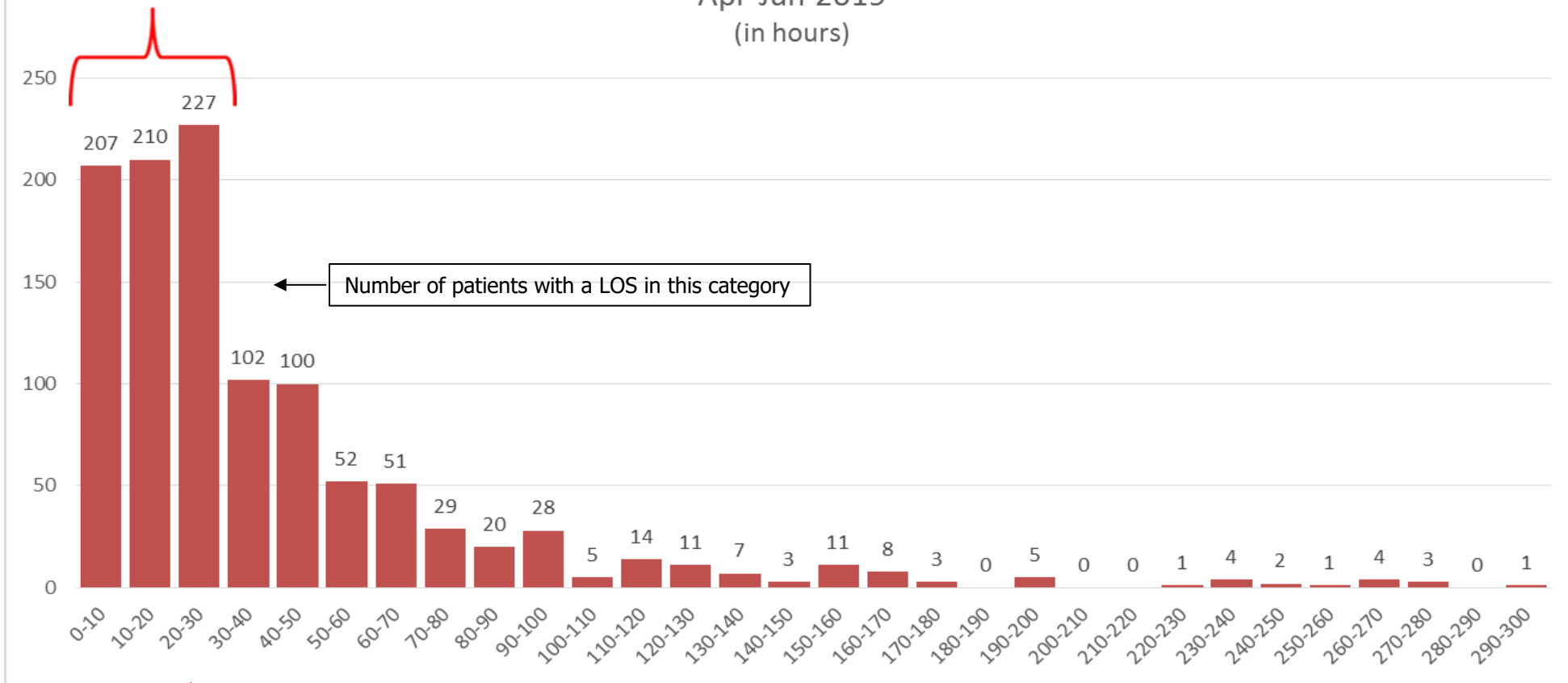
Number of NC-STeP Patients by LOS Category
Apr-Jun 2019
(in hours)

57.1% percent of patients had a LOS of 30 hours or less

207 210 227

Number of patients with a LOS in this category

102 100

52 51

29 20 28

5 14 11 7 3 11 8 3 0 5 0 0 1 4 2 1 4 3 0 1

0-10 10-20 20-30 30-40 40-50 50-60 60-70 70-80 80-90 90-100 100-110 110-120 120-130 130-140 140-150 150-160 160-170 170-180 180-190 190-200 200-210 210-220 220-230 230-240 240-250 250-260 260-270 270-280 280-290 290-300

Median Length of Stay for Apr-Jun 2019 = 25.4 Hours

18 patients had a LOS longer than 300 hours

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Number of NC-STeP Patients by LOS Category
Jan-Mar 2019
(in hours)

56.2% percent of patients had a LOS of 30 hours or less

Number of patients with a LOS in this category
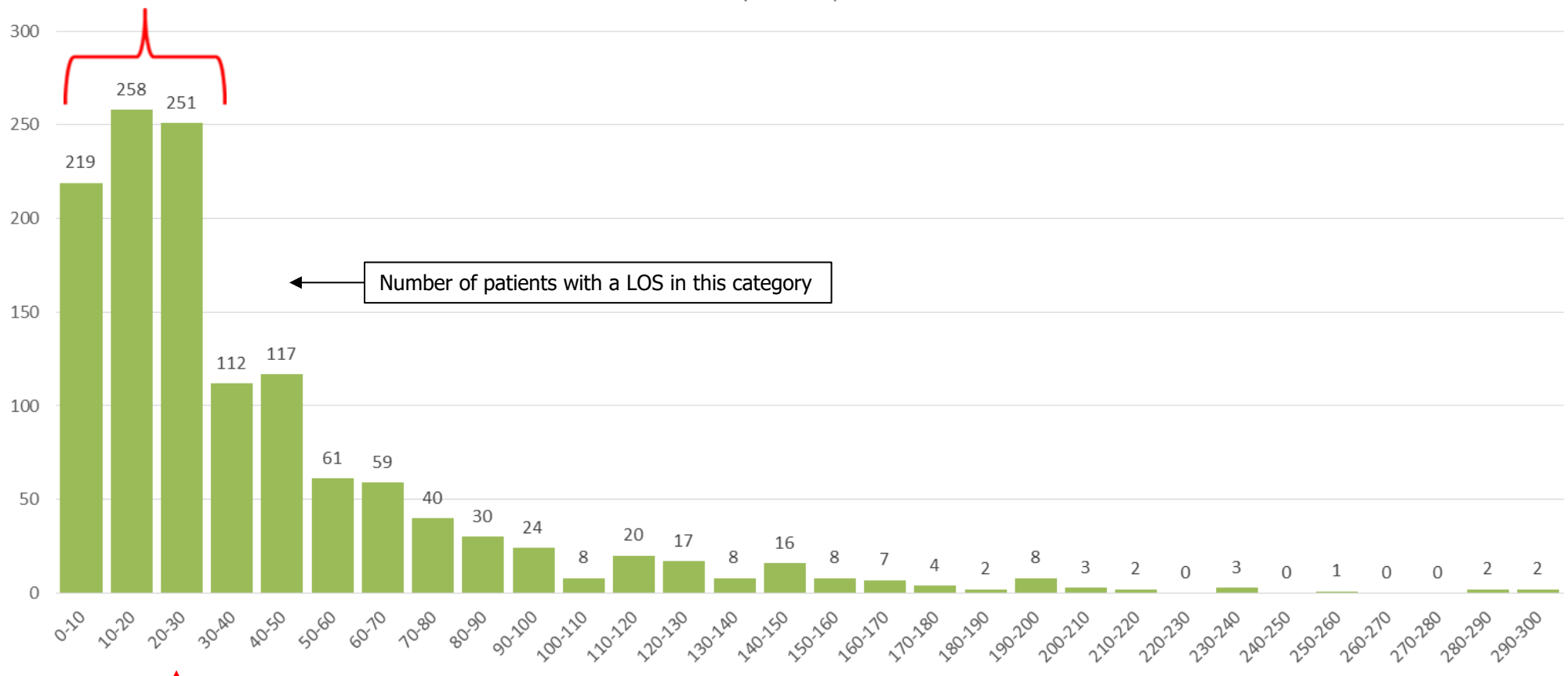
Median Length of Stay for Jan-Mar 2019 = 25.3 Hours

14 patients had a LOS longer than 300 hours

Values by category:
- 0-10: 219
- 10-20: 258
- 20-30: 251
- 30-40: 112
- 40-50: 117
- 50-60: 61
- 60-70: 59
- 70-80: 40
- 80-90: 30
- 90-100: 24
- 100-110: 8
- 110-120: 20
- 120-130: 17
- 130-140: 8
- 140-150: 16
- 150-160: 8
- 160-170: 7
- 170-180: 4
- 180-190: 2
- 190-200: 8
- 200-210: 3
- 210-220: 2
- 220-230: 0
- 230-240: 3
- 240-250: 0
- 250-260: 1
- 260-270: 0
- 270-280: 0
- 280-290: 2
- 290-300: 2

Number of NC-STeP Patients by LOS Category
January - March 2018
(in hours)

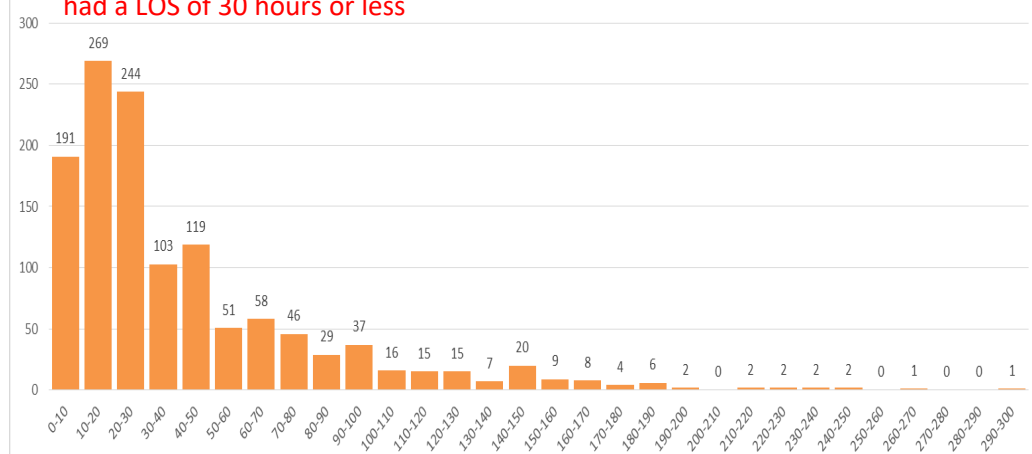50.2% percent of patients had a LOS of 30 hours or less
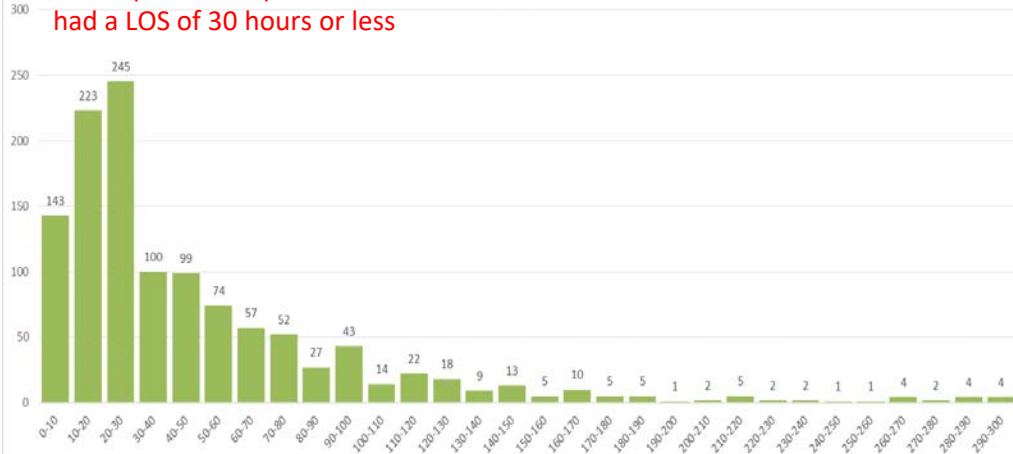
Number of NC-STeP Patients by LOS Category
April - June 2018
(in hours)

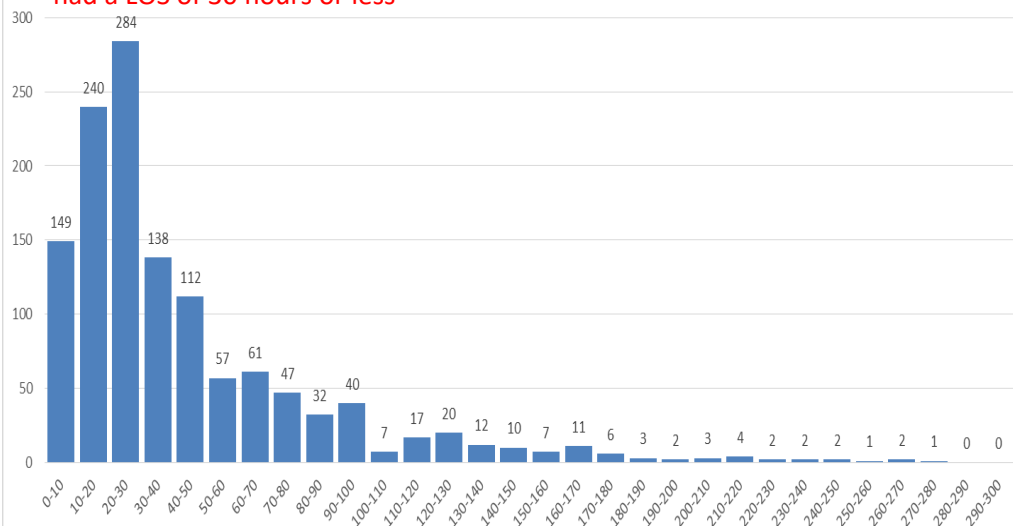55% percent of patients had a LOS of 30 hours or less

Number of NC-STeP Patients by LOS Category
July - September 2018
(in hours)

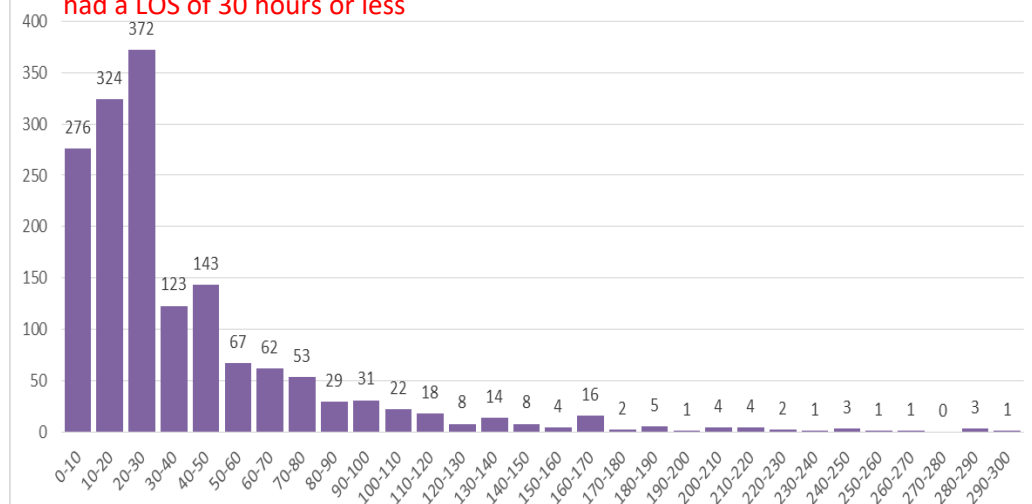52% percent of patients had a LOS of 30 hours or less

Number of NC-STeP Patients by LOS Category
Oct-Dec 2018
(in hours)

60.3% percent of patients had a LOS of 30 hours or less
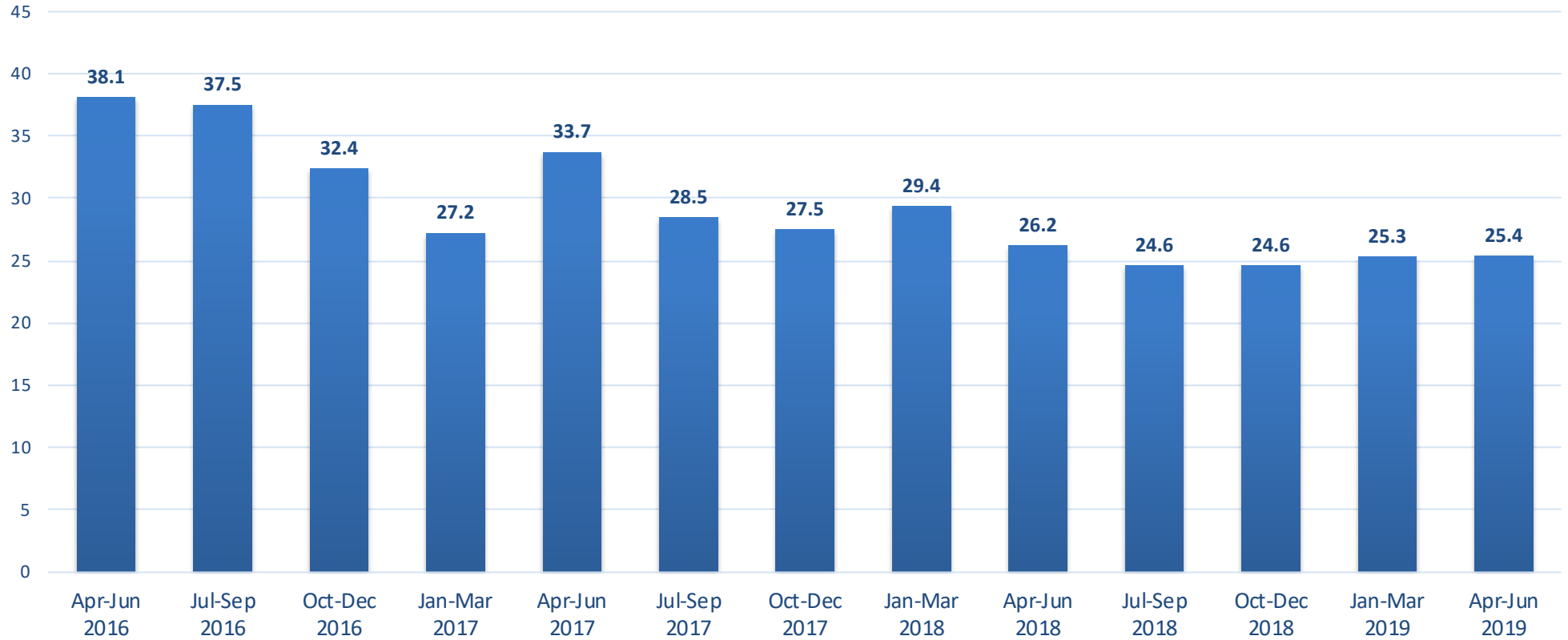
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Median Length of Stay by Year
(in hours)

Year	Median Length of Stay
2014 — 12 MONTHS	23.6
2015 — 12 MONTHS	26.7
2016 — 12 MONTHS	32.4
2017 — 12 MONTHS	29.2
2018 — 12 MONTHS	25.5

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Average Length of Stay by Quarter for Hospitals Participating in NC-STeP
(in hours)

Quarter	Hours
Apr-Jun 2016	63.3
Jul-Sep 2016	61.1
Oct-Dec 2016	53.1
Jan-Mar 2017	52.8
Apri-Jun 2017	56.8
Jul-Sep 2017	52.5
Oct-Dec 2017	56.4
Jan-Mar 2018	57.1
Apr-Jun 2018	54.3
Jul-Sep 2018	47.3
Oct-Dec 2018	44.4
Jan-Mar 2019	48.9
Apr-Jun 2019	46.8

Average Length of Stay by Year
(in hours)

Year	Hours
2014 12 MONTHS	37.4
2015 12 MONTHS	48.7
2016 12 MONTHS	56.1
2017 12 MONTHS	54.7
2018 12 MONTHS	50

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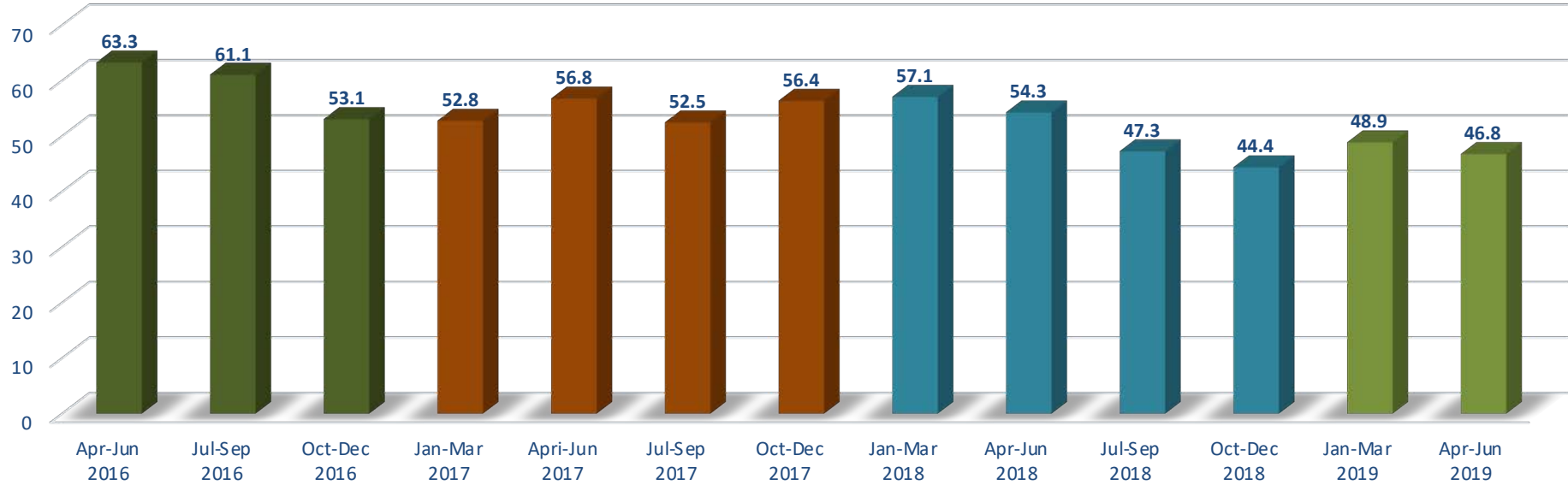
Average Length of Stay by Quarter for Patients Discharged to Home or Transfer
(in hours)

Quarter	Avg LOS HOME	Avg LOS TRANSFER
Apr-Jun 2016	56.2	65.5
Jul-Sep 2016	54.9	69
Oct-Dec 2016	43.6	58.6
Jan-Mar 2017	46.1	56.4
Apr-Jun 2017	56.5	63.2
Jul-Sep 2017	49.7	55.7
Oct-Dec 2017	55.1	59
Jan-Mar 2018	54.9	59.3
Apr-Jun 2018	49.7	50.5
Jul-Sep 2018	48.9	48.6
Oct-Dec 2018	44.5	47.8
Jan-Mar 2019	50.2	53.4
Apr-Jun 2019	45.9	63.7

■ Avg LOS for patients discharged HOME ■ Avg LOS for patients discharged TRANSFER
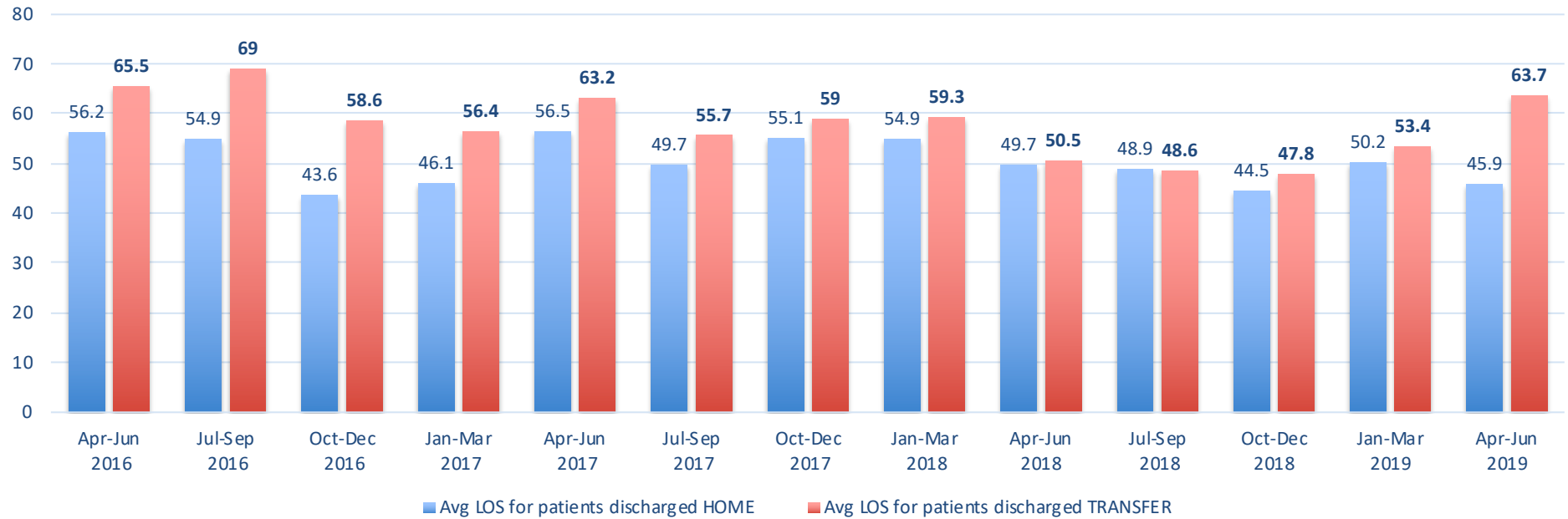
Average Length of Stay by Year for Patients Discharged to Home or Transfer
(in hours)

Year	Avg LOS HOME	Avg LOS TRANSFER
2014 12 MONTHS	33.3	40.5
2015 12 MONTHS	49.3	49.1
2016 12 MONTHS	50	60.5
2017 12 MONTHS	52.1	58.6
2018 12 MONTHS	49.1	51

■ Avg LOS for patients discharged HOME ■ Avg LOS for patients discharged TRANSFER

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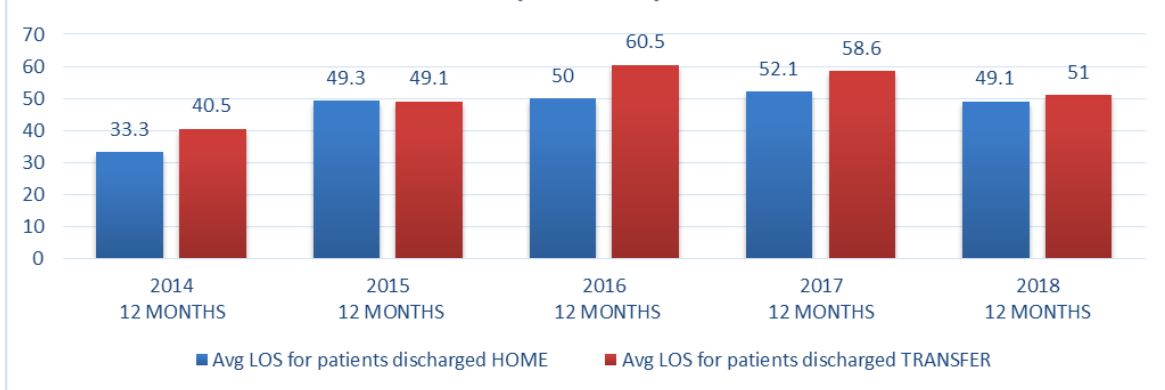
Average Length of Stay by Provider

Apr-Jun 2019 (in hours)

Novant (64 patients at Hugh Chatham): 23.9
Cone Health (84 patients): 47.1
Mission (487 patients): 29
Old Vineyard (157 patients): 52.9
CBC (185 patients): 74.5
Cape Fear (2 patients): 25.5
ECU (148 patients): 74.8

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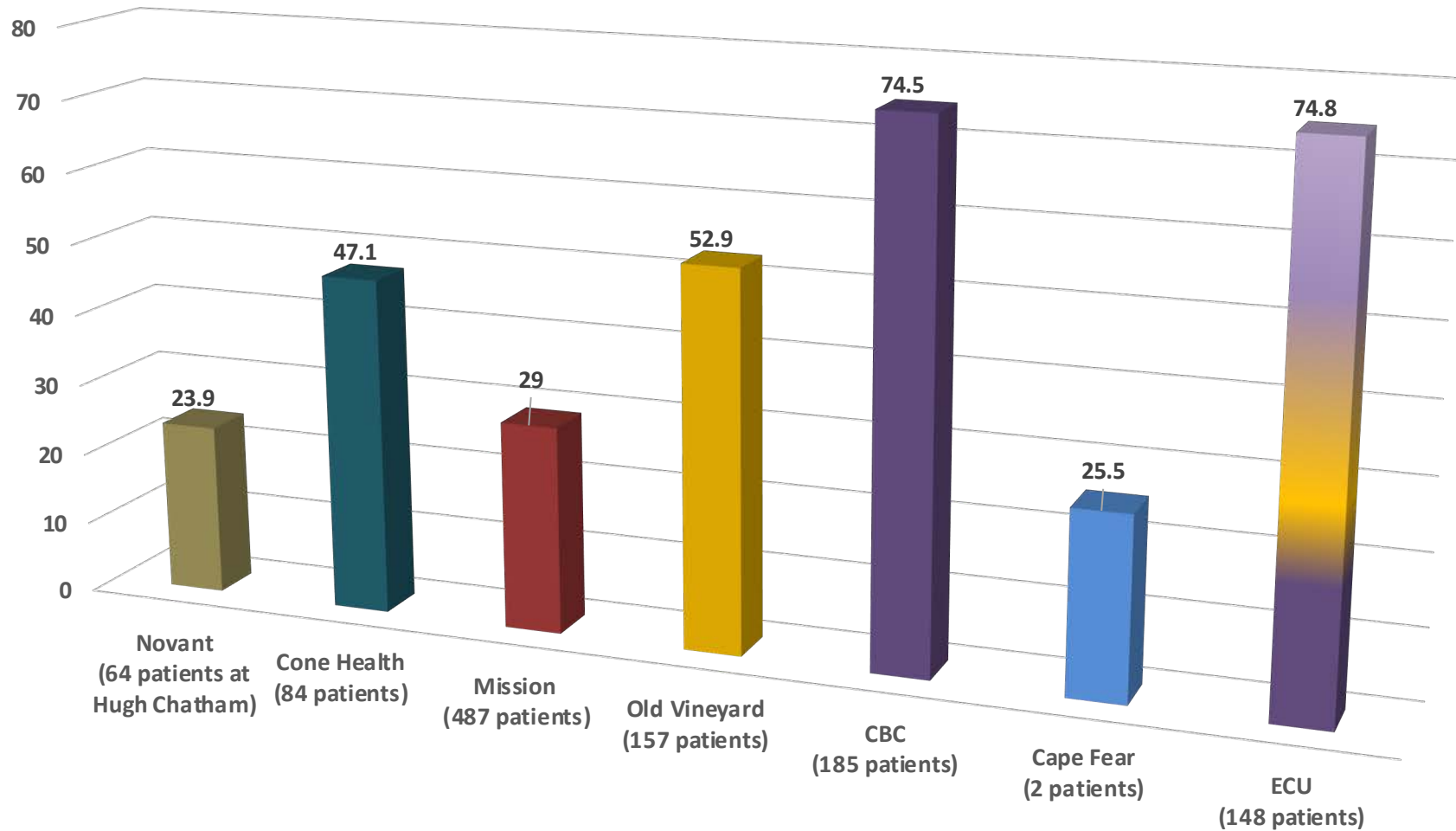
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Average Length of Stay for NC-STeP Patients by Hospital

April - June 2019

(in hours)

Hospital	Hours
Albemarle	62.8
Beaufort	43.6
Bertie	11.8
Chowan	45.3
Duplin	90.9
Edgecombe	50.5
Outer Banks	17.3
Lenoir	64.4
*Bladen	25.5
*McDowell	30.3
*Highland Cashiers	25
*Blue Ridge	18
*Transylvania	28.2
St. Lukes	51.5
*Angel	32
*Hugh Chatham	23.9
Morehead	55.9
Maria Parham	95.3
Murphy	78.2
Chatham	34.3
Ashe	34.1
Dosher	36.2
Harris	33.5
Northern of Surry	45.2
*Annie Penn	28.7
*Moses Cone	39.7
Lake Norman	78.8
Maria Parham Franklin	96.8
Pender	13.6
Average across all hospitals	46.8

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Consult Elapsed Time: April – June 2019

Average Consult Elapsed Time
In Queue to Exam Complete
(3 hrs. 13 min.)

Exam Elapsed Time 1:51:36

In Queue Wait Time 1:21:17
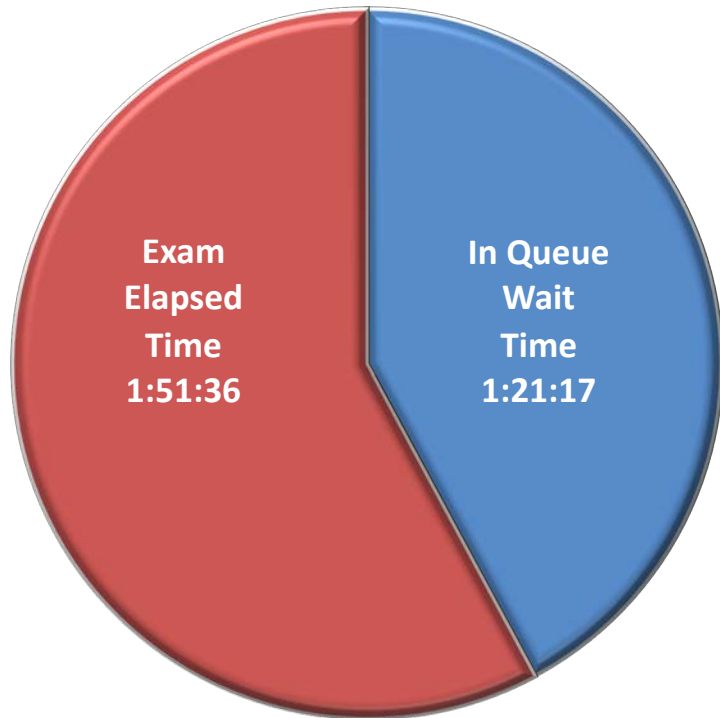
Comparison of CBC, OV, and ECU
Average Consult Elapsed Time
In Queue to Exam Complete
(hh:mm:ss)

	In Queue Wait Time	Total Elapsed Time
ECU Elapsed Time	2:04:43	3:47:24
OV Elapsed Time	0:44:09	3:36:04
CBC Elapsed Time	1:17:43	2:43:51

— CBC Elapsed Time — OV Elapsed Time — ECU Elapsed Time

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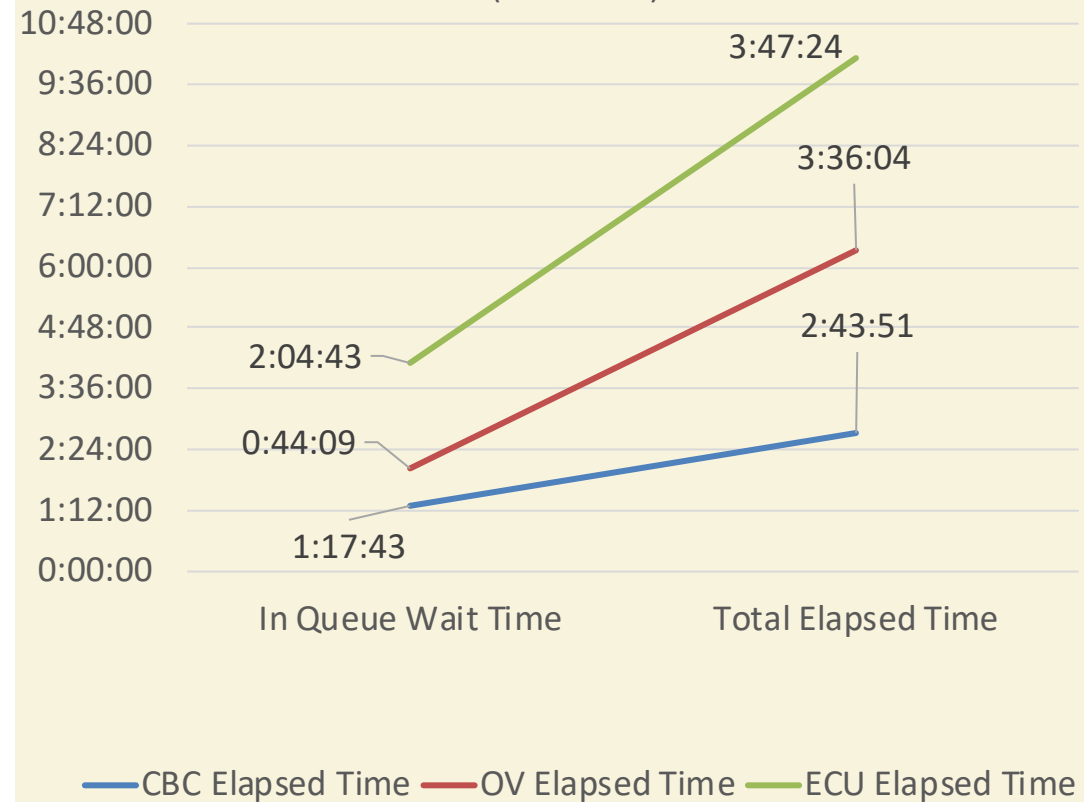
Key Processes and Elapsed Times Averages
April - June 2019
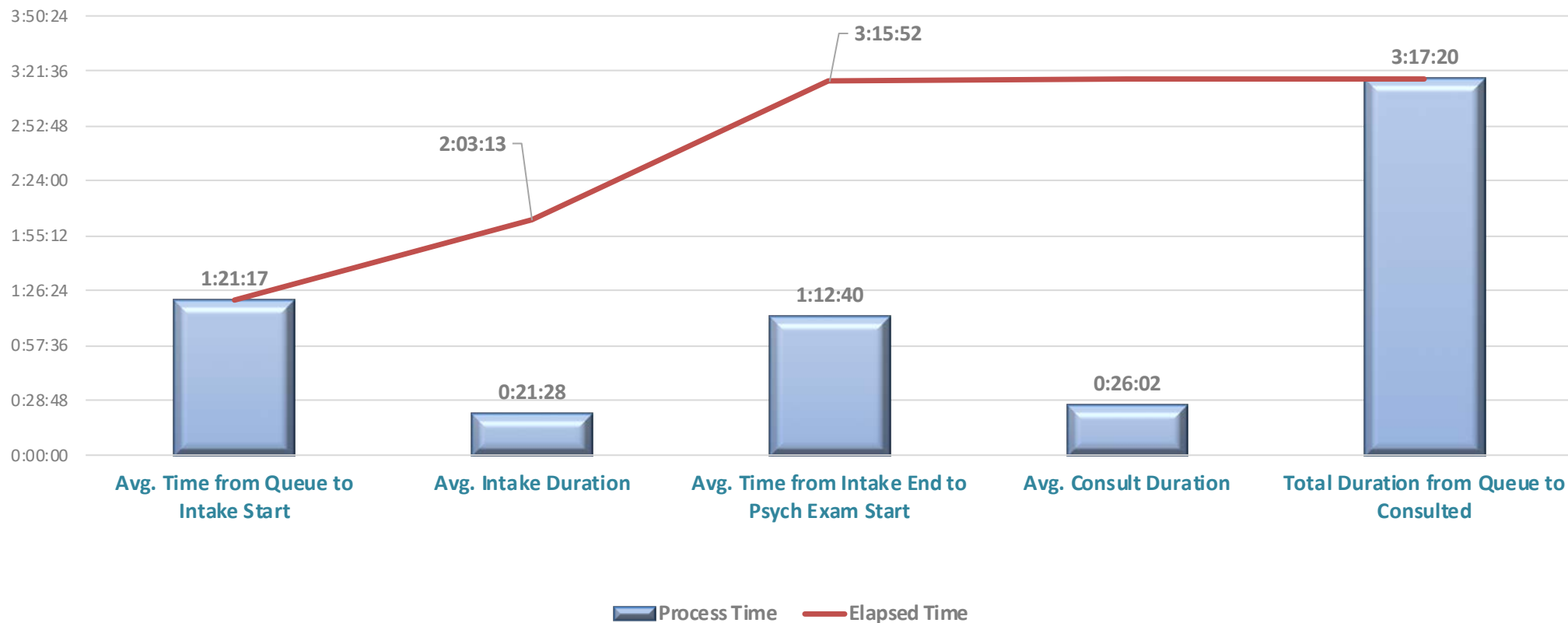
Percent of Patients by Discharge Disposition

Apr-Jun 2019
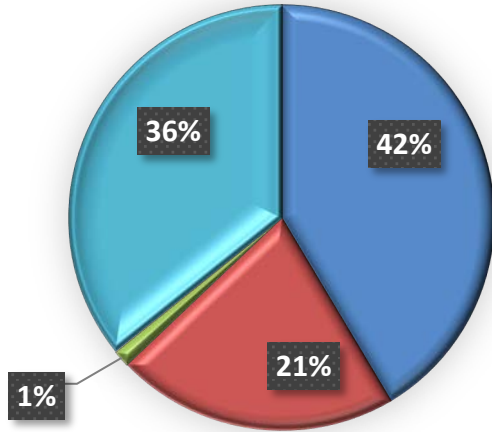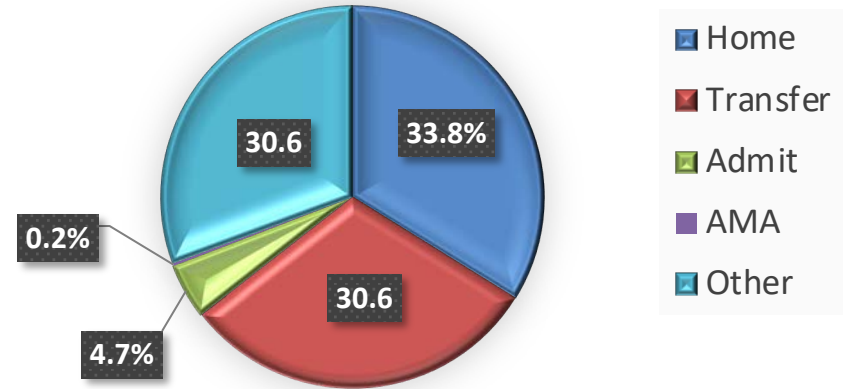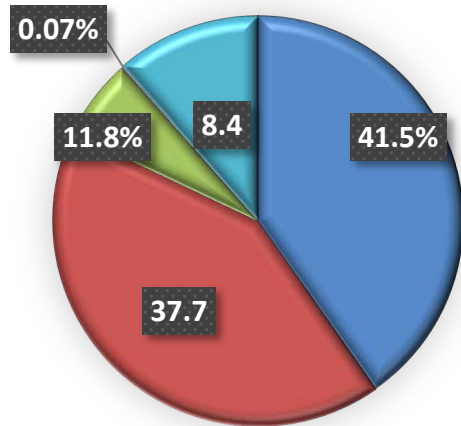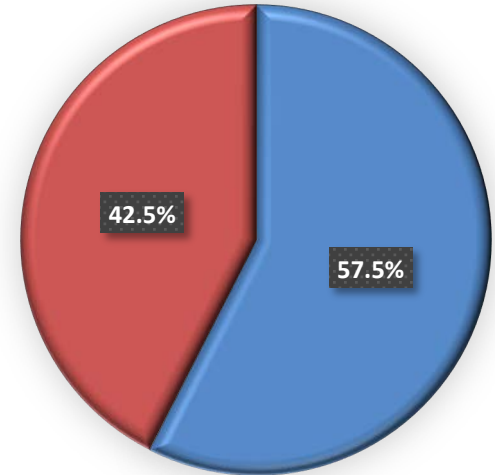
- 42%
- 36%
- 21%
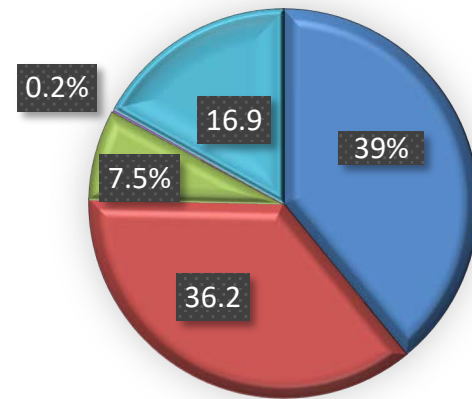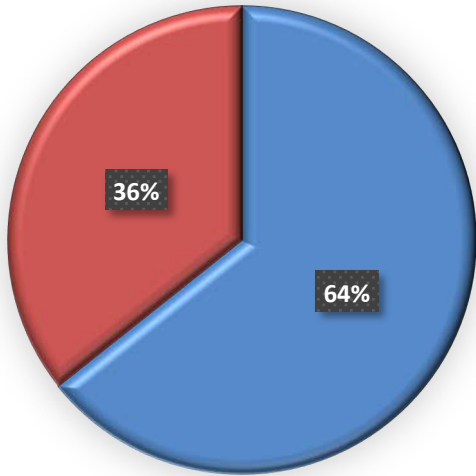- 1%

Jan-Mar 2019

- 33.8%
- 30.6
- 30.6
- 4.7%
- 0.2%

Legend:
- Home
- Transfer
- Admit
- AMA
- Other

Jul-Sep 2018

- 41.5%
- 37.7
- 11.8%
- 8.4
- 0.07%

Oct-Dec 2018

- 39%
- 36.2
- 16.9
- 7.5%
- 0.2%

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IVCs – By Release Status

Apr-Jun 2019

- 36%
- 64%

Jan-Mar 2019

- 42.5%
- 57.5%

Jul-Sep 2018

- 44.2%
- 55.8%

Oct-Dec 2018

- 49.1%
- 58.1%

Legend:
- ■ IVCs - percent not released
- ■ IVCs - percent released

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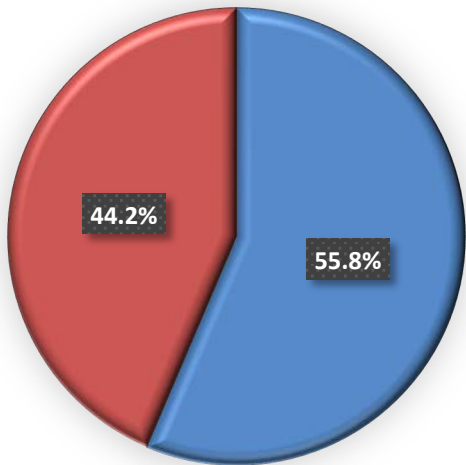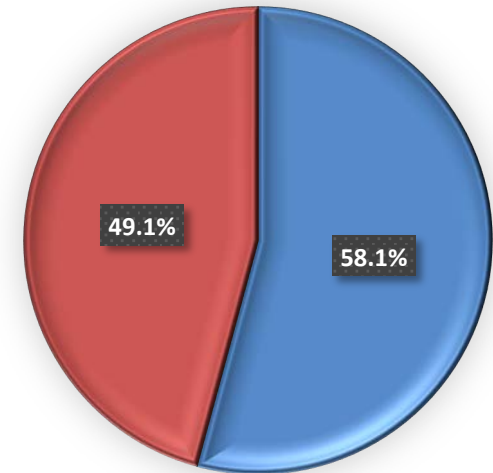
IVCs - By Release Status

April - June 2018
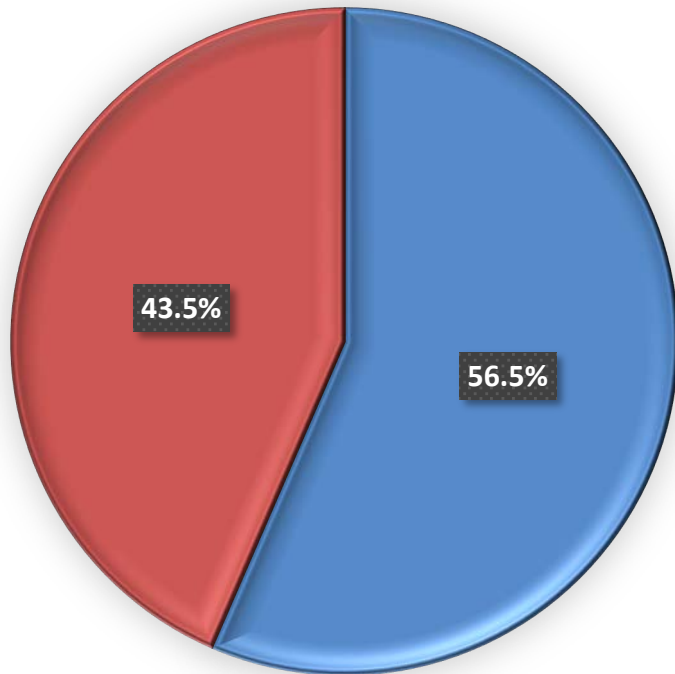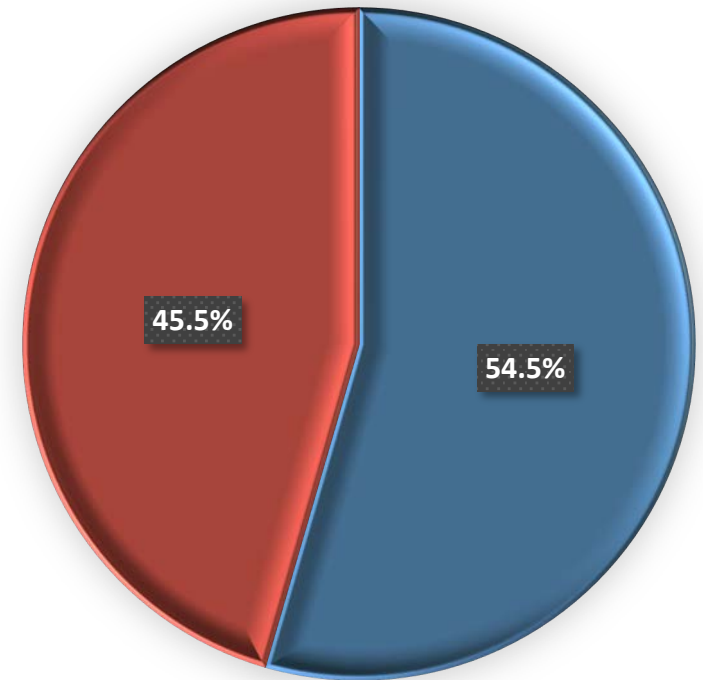
43.5%

56.5%

January - March 2018

45.5%

54.5%

■ IVCs - percent not released

■ IVCs - percent released

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Number of IVCs and IVCs Turned Over by Year

**12 MONTH PERIOD
Jan-Dec 2018
44% Turnover**
— 1366
— 3099

**12 MONTH PERIOD
Jan-Dec 2017
43% Turnover**
— 1043
— 2413

**12 MONTH PERIOD
Jan-Dec 2016
37% Turnover**
— 319
— 858

**12 MONTH PERIOD
Jan-Dec 2015
24.5% Turnover**
— 1125
— 4602

**12 MONTH PERIOD
Jan-Dec 2014
23% Turnover**
— 713
— 3090

Axis: 0 500 1000 1500 2000 2500 3000 3500 4000 4500 5000

■ **Number of IVCs Turned Over**   ■ **Number of IVCs**

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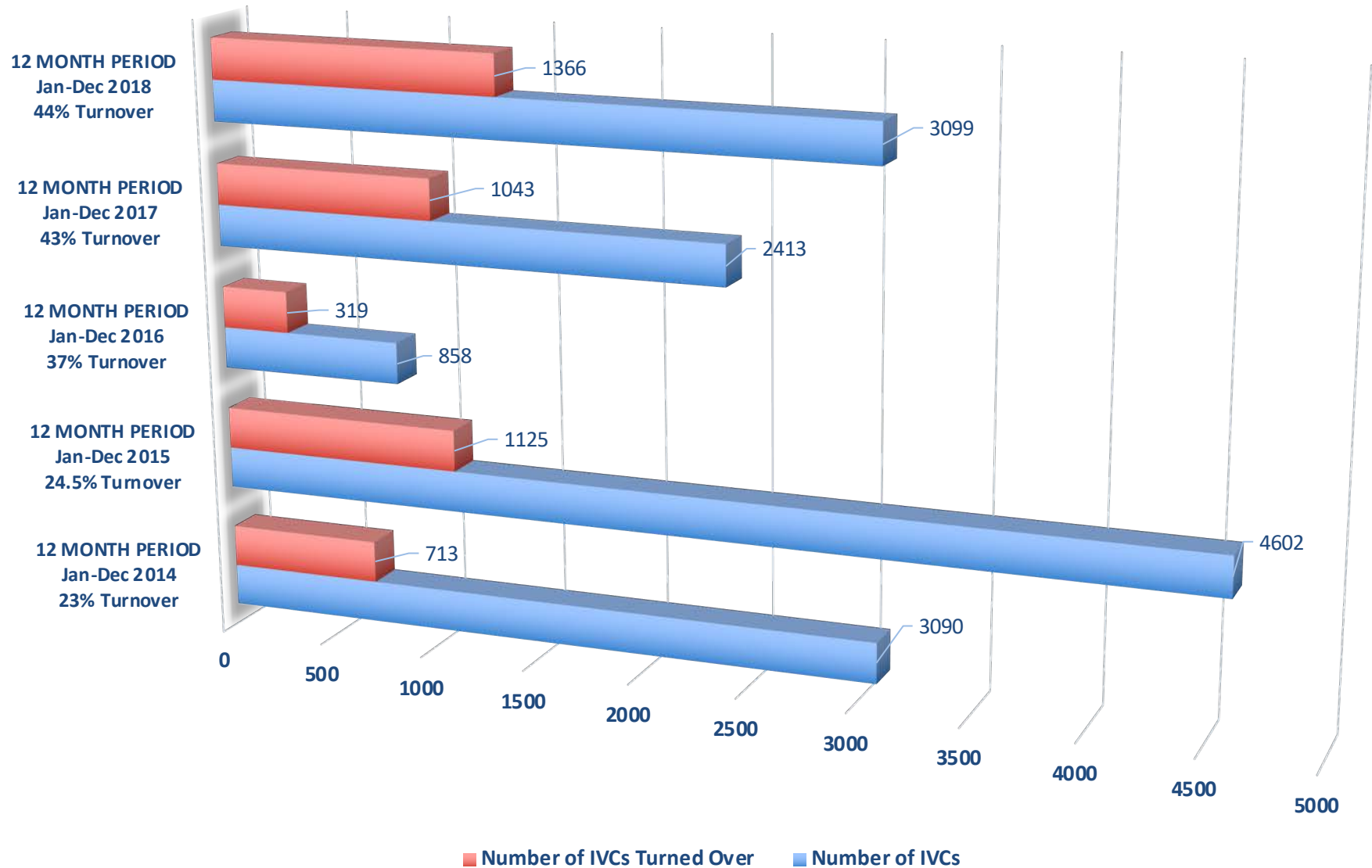
Number of IVCs and IVCs Turned Over by Quarter

Chart data — Number of IVCs (blue) and Number of IVCs Turned Over (red):

Quarter	Number of IVCs	Number of IVCs Turned Over
Apr-Jun 2016 — 32% Turnover	167	54
Jul-Sep 2016 — 35% Turnover	299	105
Oct-Dec 2016 — 44.1% Turnover	222	98
Jan-Mar 2017 — 42% Turnover	522	220
Apr-Jun 2017 — 48.8% Turnover	678	331
Jul-Sep 2017 — 43% Turnover	583	252
Oct-Dec 2017 — 38.4% Turnover	630	240
Jan-Mar 2018 — 45.9% Turnover	770	354
Apr-Jun 2018 — 43.8% Turnover	817	358
Jul-Sep 2018 — 44.2% Turnover	799	353
Oct-Dec 2018 — 42.2% Turnover	713	301
Jan-Mar 2019 — 40.4% Turnover	705	285
Apr-Jun 2019 — 35.7% Turnover	661	236

Legend: ■ Number of IVCs   ■ Number of IVCs Turned Over

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Number of IVCs and IVC Turnovers by Model
Apr-Jun 2019

Model 2 (17.0% Turnover): IVC Turnovers 45, IVCs 264
Model 1 (48.1% Turnover): IVC Turnovers 191, IVCs 397

Axis: 0, 50, 100, 150, 200, 250, 300, 350, 400, 450

Jan-Mar 2019

Model 2 (31.6% Turnover): IVC Turnovers 72, IVCs 228
Model 1 (48.6% Turnover): IVC Turnovers 196, IVCs 403

Axis: 0, 50, 100, 150, 200, 250, 300, 350, 400, 450

Legend: IVC Turnovers, IVCs

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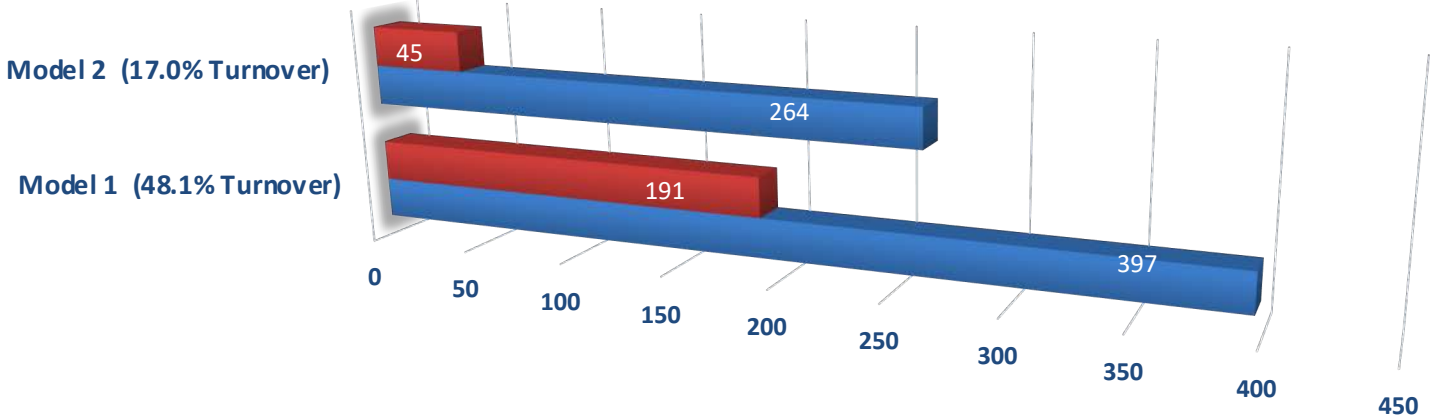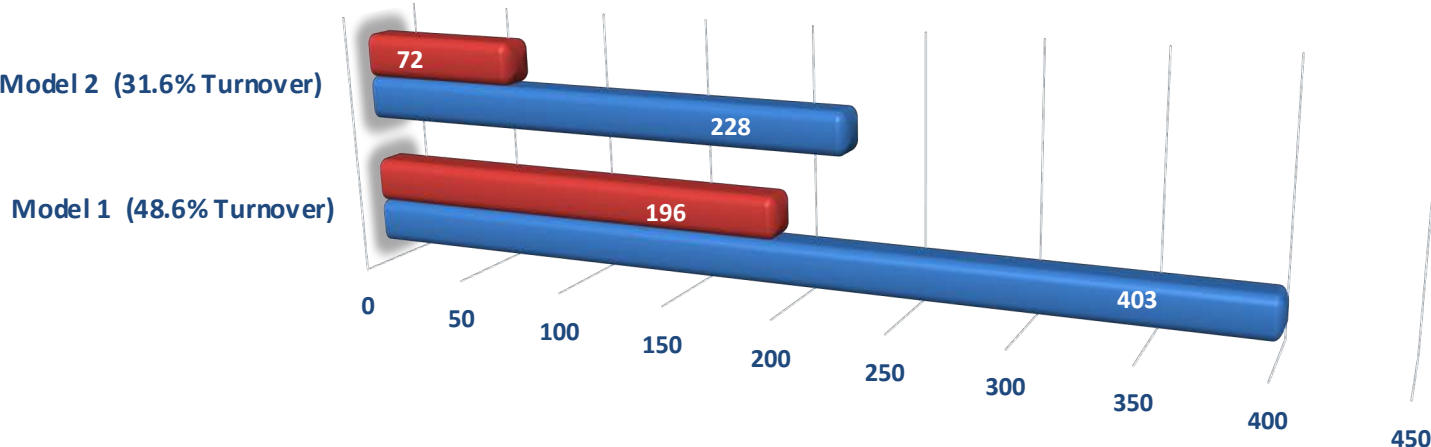
Number of IVCs and IVC Turnovers by Provider
Apr-Jun 2019

CBC (55.7% Turnover): IVCs 131, IVC Turnovers 73
OV (45.9% Turnover): IVCs 135, IVC Turnovers 62
ECU (42.7%): IVCs 131, IVC Turnovers 56

Legend: ■ IVCs ■ IVC Turnovers

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Satisfaction Surveys were not done this last quarter

- Satisfaction surveys are done twice a year.
- Most recent surveys were conducted in March 2019 with 9 groups.
- **The overall satisfaction rate was 81%.**

Satisfaction Surveys Methodology

Satisfaction surveys were conducted in March 2019 with 9 groups

1. Model 1 Emergency Department Physicians
2. Model 1 Emergency Department Staff
3. Model 1 Provider Psychiatrists
4. Model 1 Psychiatric Intake Specialists
5. Model 1 Hospital CEOs
6. Model 2 Emergency Department Physicians
7. Model 2 Emergency Department Staff
8. Model 2 Provider Psychiatrists
9. Model 2 Hospital CEOs

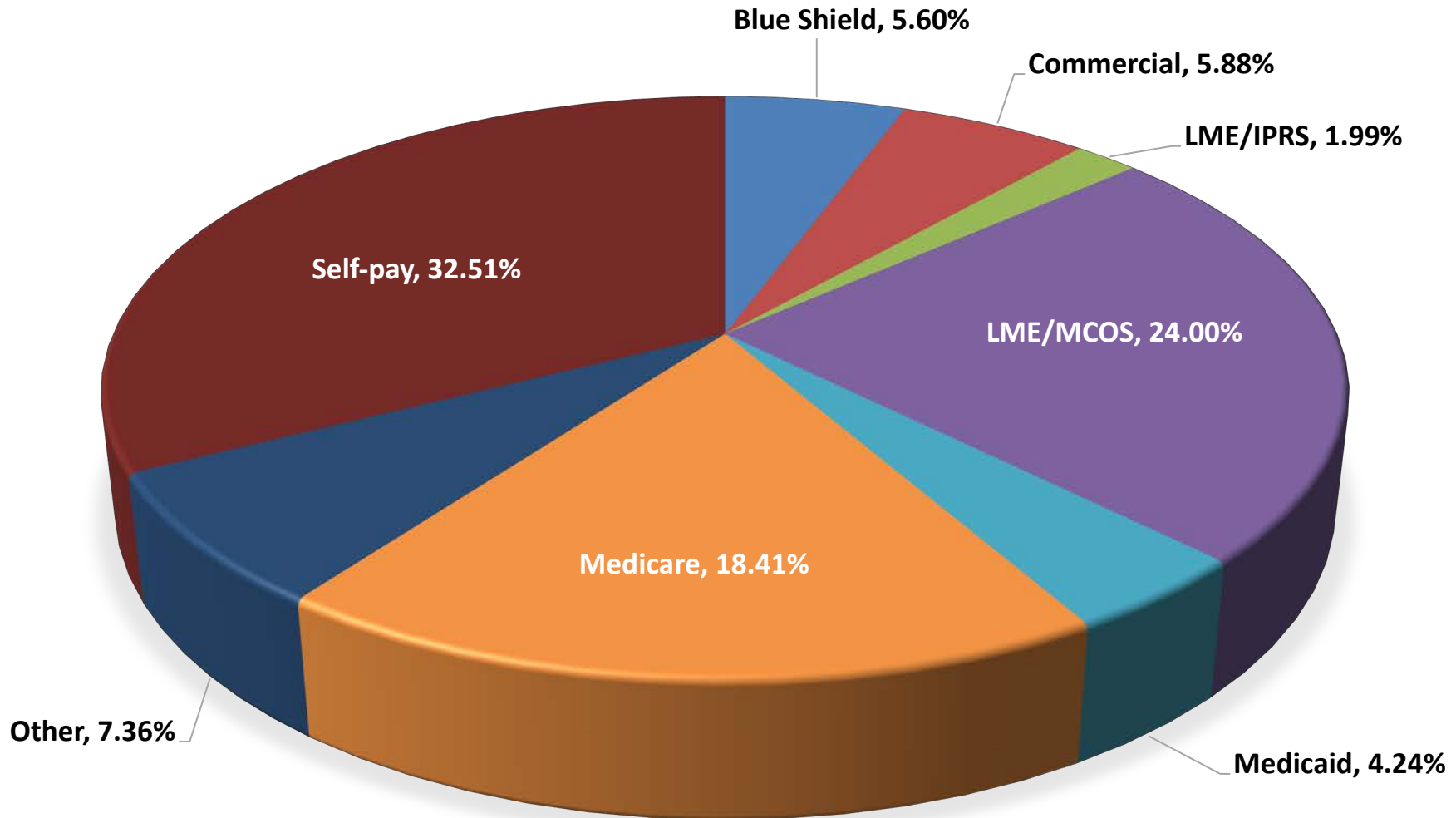Each group was given a different survey (with different questions) based on their role in the program.

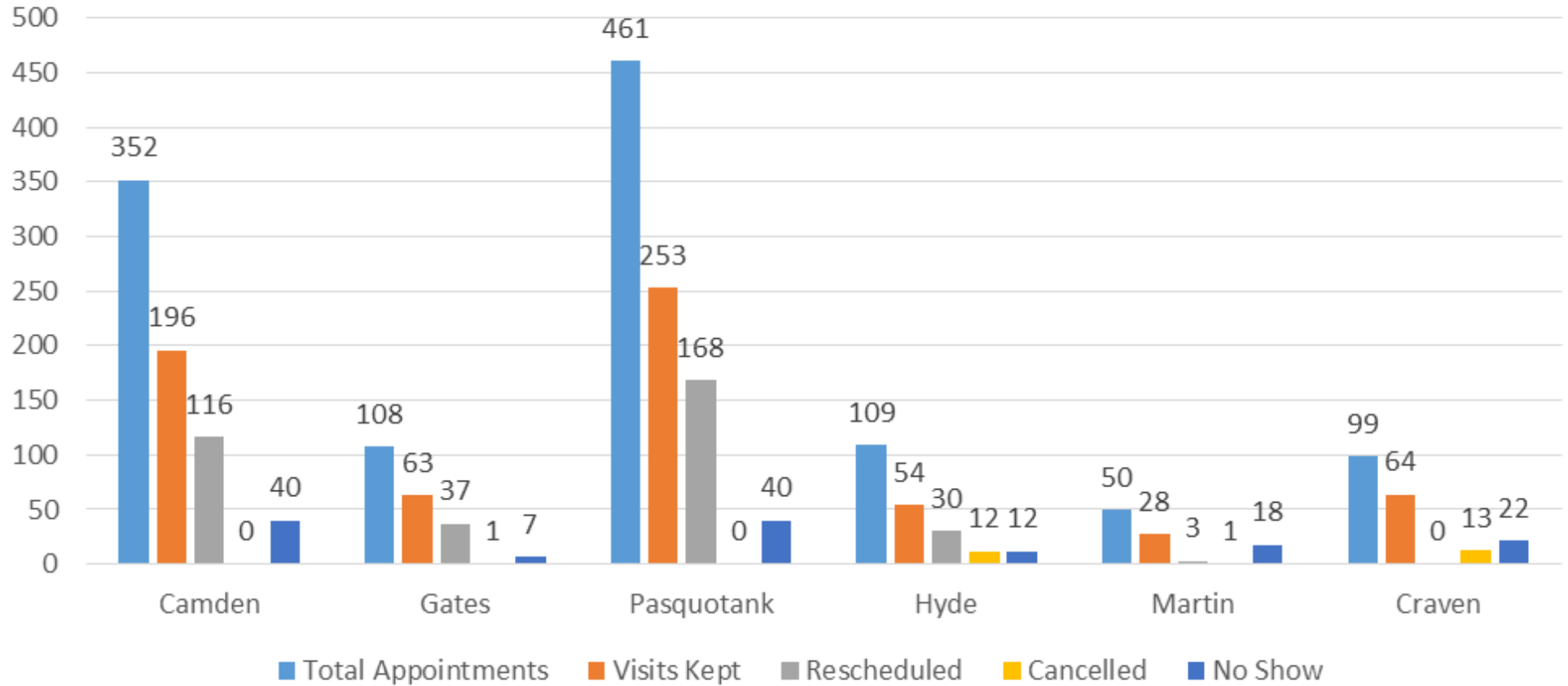# NC-STeP Charge Mix
QTD 2019 - Quarter 4

Blue Shield, 7.29%

Commercial, 4.89%

LME/IPRS, 2.52%

Self-pay, 37.29%

LME/MCOS, 41.38%

Other, 0.49%

Medicare, 3.36%

Medicaid, 2.78%
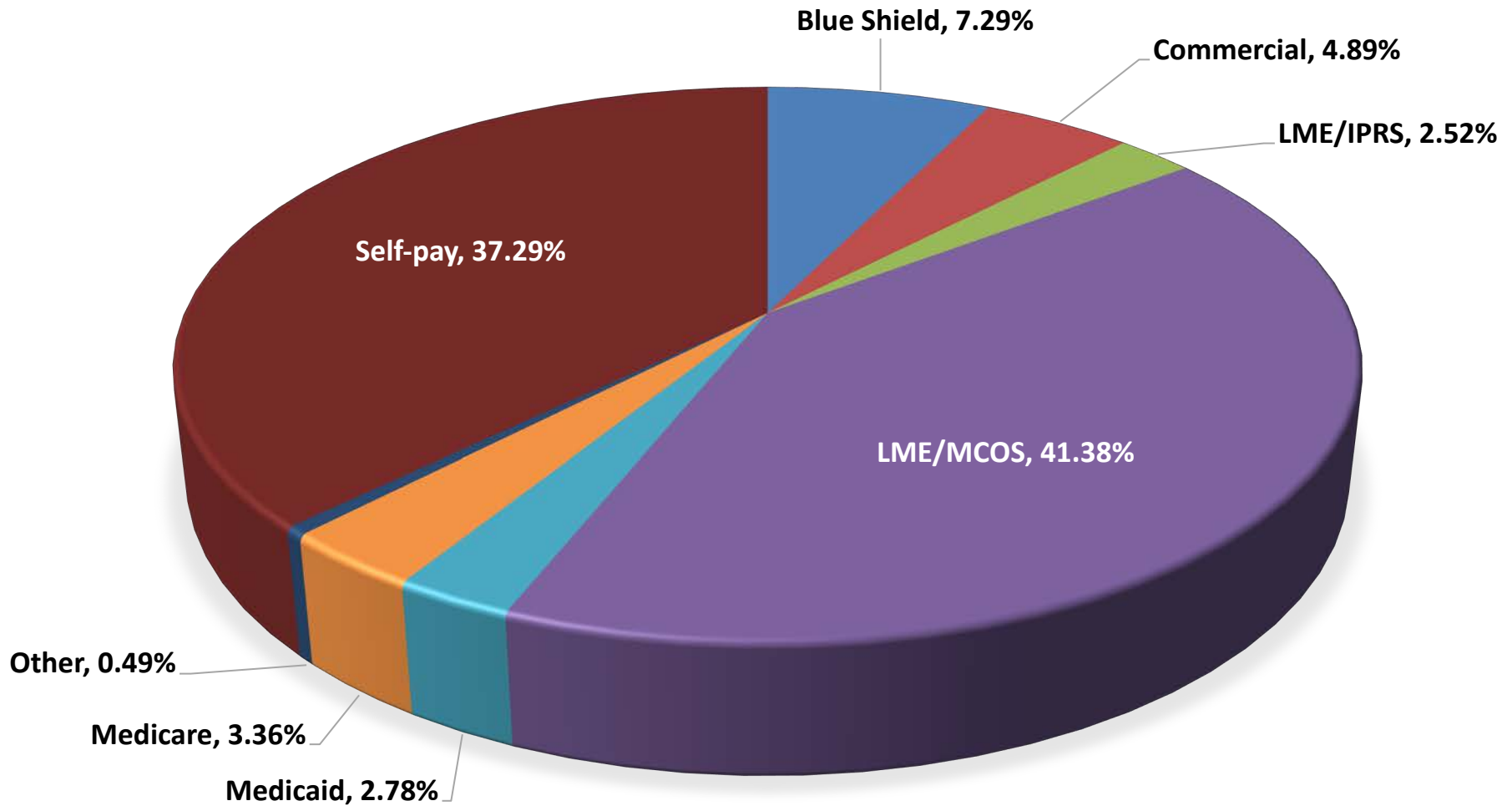
NC-STeP Charge Mix – Project to Date
Service Dates: October 1, 2013 – June 30, 2019

Blue Shield, 5.60%
Commercial, 5.88%
LME/IPRS, 1.99%
LME/MCOS, 24.00%
Self-pay, 32.51%
Medicare, 18.41%
Medicaid, 4.24%
Other, 7.36%

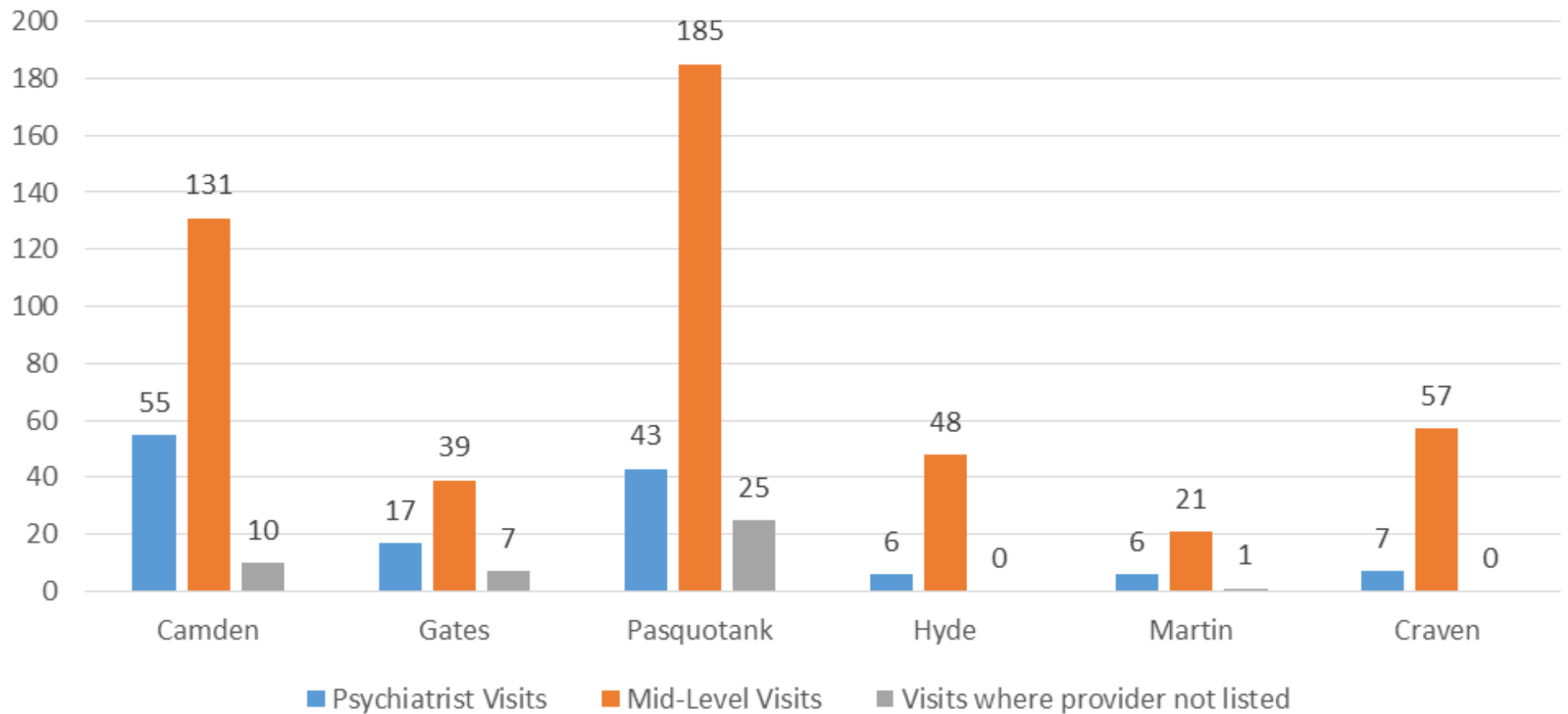East Carolina University. CENTER FOR TELEPSYCHIATRY

NC-STeP

NC-STeP Community Appointments by Site
Appointments, Visits Kept, Rescheduled, Cancelled, No Show
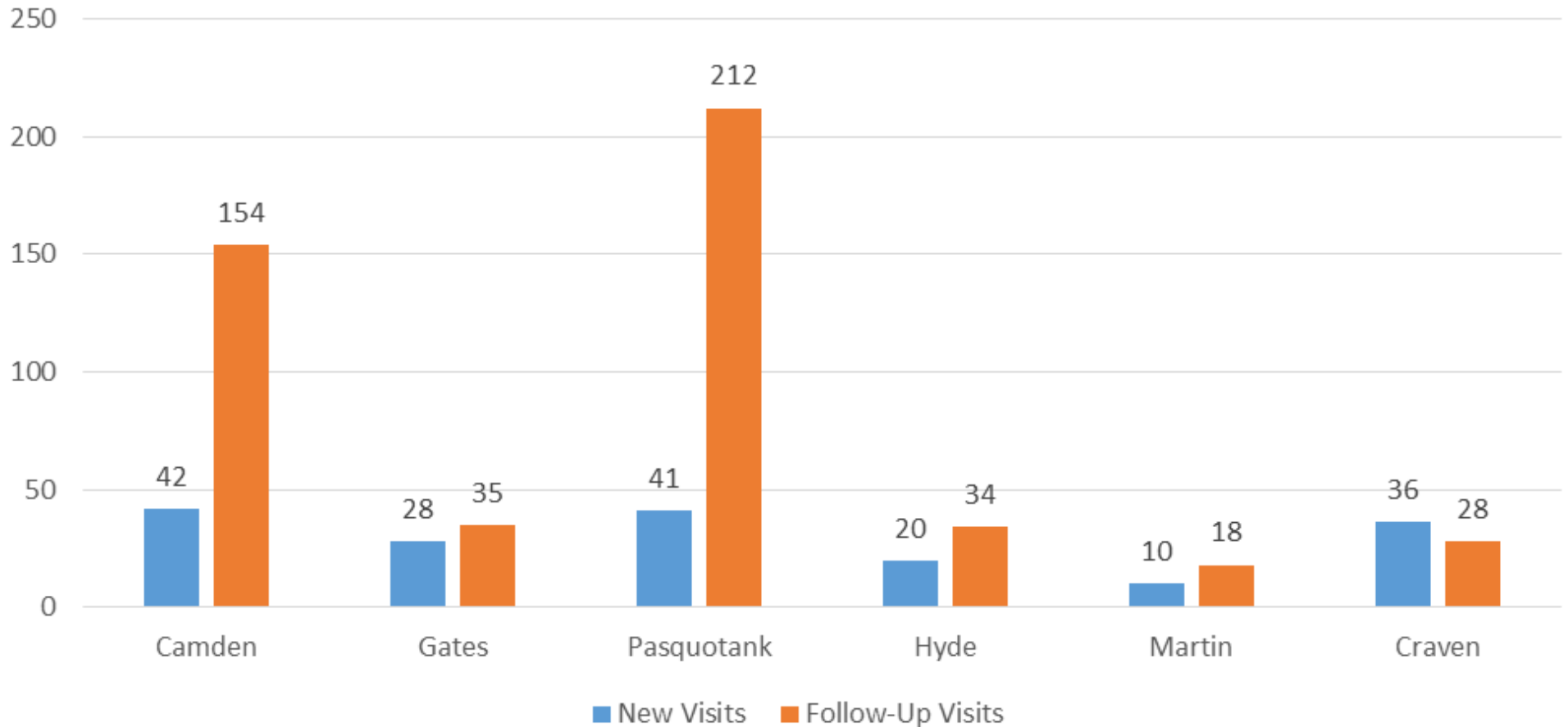April - June 2019

NC-STeP Community Visits by Site
by provider type
April - June 2019

Site	Psychiatrist Visits	Mid-Level Visits	Visits where provider not listed
Camden	55	131	10
Gates	17	39	7
Pasquotank	43	185	25
Hyde	6	48	0
Martin	6	21	1
Craven	7	57	0

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NC-STeP Community Visits by Site
New and Follow-up
April - June 2019

Site	New Visits	Follow-Up Visits
Camden	42	154
Gates	28	35
Pasquotank	41	212
Hyde	20	34
Martin	10	18
Craven	36	28

NC-STeP Status as of June 30, 2019

- 57 hospitals in the network. 53 live.

- 38,383 total psychiatry assessments since program inception

- 5,195 IVCs overturned

  - Cumulative return on investment = $28,053,000
    (savings from preventing unnecessary hospitalizations)

- Eight Clinical Provider Hubs with 54 consultant providers

- Administrative costs below industry standard

- Over 30% of the patients served had no insurance coverage

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Model 1 – Live

NC-STeP

Hospital Name	Portal Go Live
Vidant Outer Banks Hospital	08/08/2016
Vidant Bertie Hospital	08/15/2016
Vidant Chowan Hospital	08/15/2016
Vidant Edgecombe Hospital	08/15/2016
Sentara Albemarle Medical Center	08/17/2016
Vidant Beaufort Hospital	08/22/2016
Vidant Duplin Hospital	08/22/2016
Lenoir Memorial Hospital	09/06/2016
St Lukes Hospital	09/07/2016
Wilson Medical Center	09/20/2016
Morehead Memorial Hospital	10/05/2016
DLP Harris Regional Medical	10/14/2016
DLP Swain Community Hospital	10/14/2016
Murphy Medical Center	10/26/2016
DLP Maria Parham Medical Center	11/15/2016
UNC Chatham Hospital	12/21/2016
J. Arthur Dosher Memorial Hospital	01/07/2017
Ashe Memorial Hospital	01/26/2017
Northern Hospital of Surry County	03/07/2017
Southeastern Regional Medical Center	08/08/2017
Halifax Regional Medical Center	08/08/2017
DLP Person Memorial Hospital	08/17/2017
DLP Haywood Regional Medical Center	08/22/2017
Lake Norman Regional Medical Center	10/17/2017
Pender Memorial Hospital	12/07/2017
DLP Maria Parham Franklin	2/1/2018

Hospital Status Report as of June 2019

Model 1 – In Process

NC-STeP

Hospital Name		Portal Go Live
Park Ridge Health		September 2019
Harnett Hospital		TBD
Betsy Johnson Hospital		TBD
Iredell Memorial Hospital		TBD

Model 1 – Participation Pending

Hospital Name	Program Status
DLP Central Carolina Hospital	Reviewing Contract
Our Community Hospital	Reviewing Contract
Pioneer Community Hospital of Stokes (Greene)	Reviewing Contract
Pioneer Community Hospital of Stokes (King)	Reviewing Contract
Washington County Hospital	Reviewing Contract
Wayne Memorial Hospital	Reviewing Contract

NC-STeP

Hospital Status Report as of June 2019

Model 2

Hospital Name	Go Live Date/Status
Cape Fear Valley Medical Center	06/2014
Cape Fear Valley Bladen Hospital	07/2014
Cone Health Behavioral Health Hospital	07/2014
Cone Health MedCenter High Point	07/2014
Forsyth Medical Center	07/2014
McDowell Hospital	07/2014
Mission Hospital	07/2014
Novant Health Clemmons Medical Center	07/2014
Novant Health Kernersville Medical Center	07/2014
Wesley Long Hospital	07/2014
Mission Children's Hospital	08/2014
Annie Penn Hospital	08/2014
Moses H. Cone Memorial Hospital	08/2014
Blue Ridge Regional Hospital	09/2014
Transylvania Regional Hospital	09/2014
Women's Hospital – Cone Health	10/2014
Angel Medical Center	01/2015
Highlands-Cashiers Hospital	03/2015
Novant Health Thomasville Medical Center	03/2015
Alamance Regional Medical Center	04/2015
Hugh Chatham Memorial Hospital	12/2015
Cape Fear Valley Hoke Hospital	06/2016
UNC Johnston, Clayton	06/2016
UNC Johnston, Smithfield	06/2016
Novant Health Presbyterian Hospital	11/2016
Novant Health Rowan Medical Center	07/2017
Novant Health Brunswick Medical Center	07/2017

Hospital Status Report as of June 2019

Expressed Possible Interest

Hospital Name	Program Status	NC-STeP Model
Duke Regional Hospitals	TBD	TBD
Novant Matthews Medical	TBD	Model 2

Hospital Status Report as of June 2019

Terminated

NC-STeP

Hospital Name	Hospital Name
Alleghany Memorial Hospital	Martin County General
Carolina East	Nash General Hospital
Carteret	Sampson
Columbus Regional	UNC Hillsborough
Davie Medical	WakeMed Apex
DLP Rutherford Regional Medical Center	WakeMed Briar Creek
FirstHealth Montgomery Memorial Hospital	WakeMed Cary
FirstHealth Moore Regional Hospital	WakeMed Garner
FirstHealth Regional Hospital - Hoke	WakeMed North Healthplex
FirstHealth Richmond Memorial Hospital	WakeMed Raleigh
FirstHealth Sandhills Regional Medical	WakeMed Raleigh Children's ED
Lexington	WakeMed Psychiatric Observation Unit

Hospital Status Report as of June 2019

No Information Available

Hospital Name	Program Status	NC-STeP Model
Caldwell Memorial	TBD	TBD
Cherokee Indian Hospital	TBD	TBD
New Hanover	TBD	TBD
Novant Franklin Medical	TBD	TBD
Onslow Memorial	TBD	TBD
Scotland Health	TBD	TBD
Wilkes Regional Medical	TBD	TBD

Contact

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Professor and Chairman
Department of Psychiatry and Behavioral Medicine
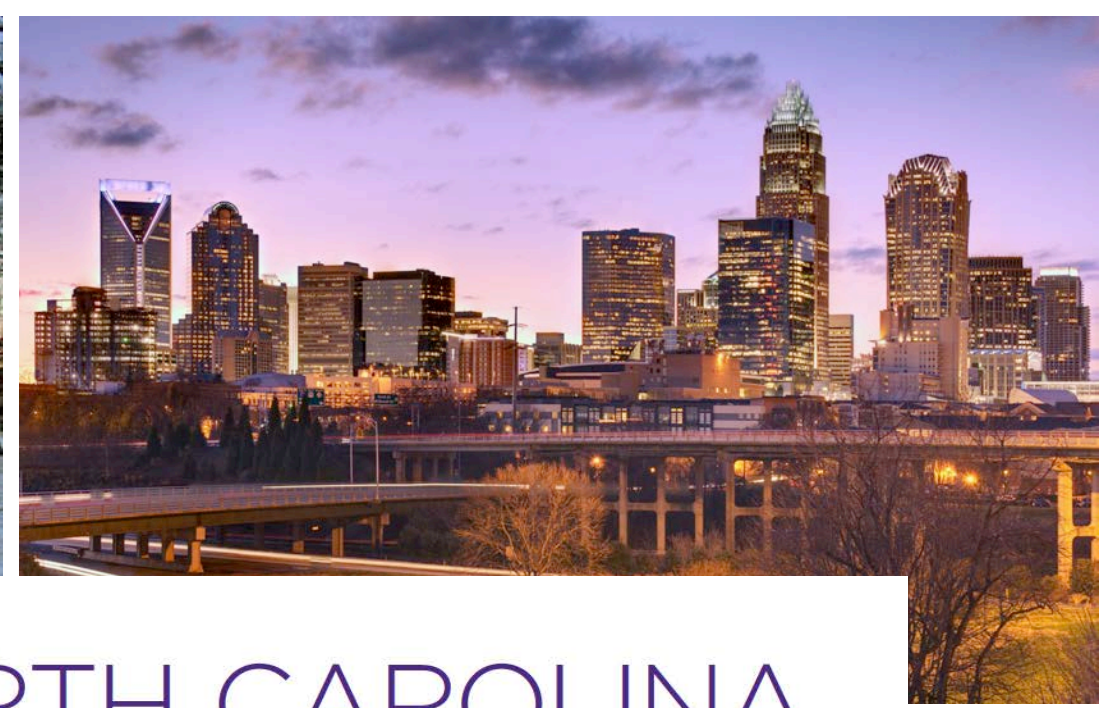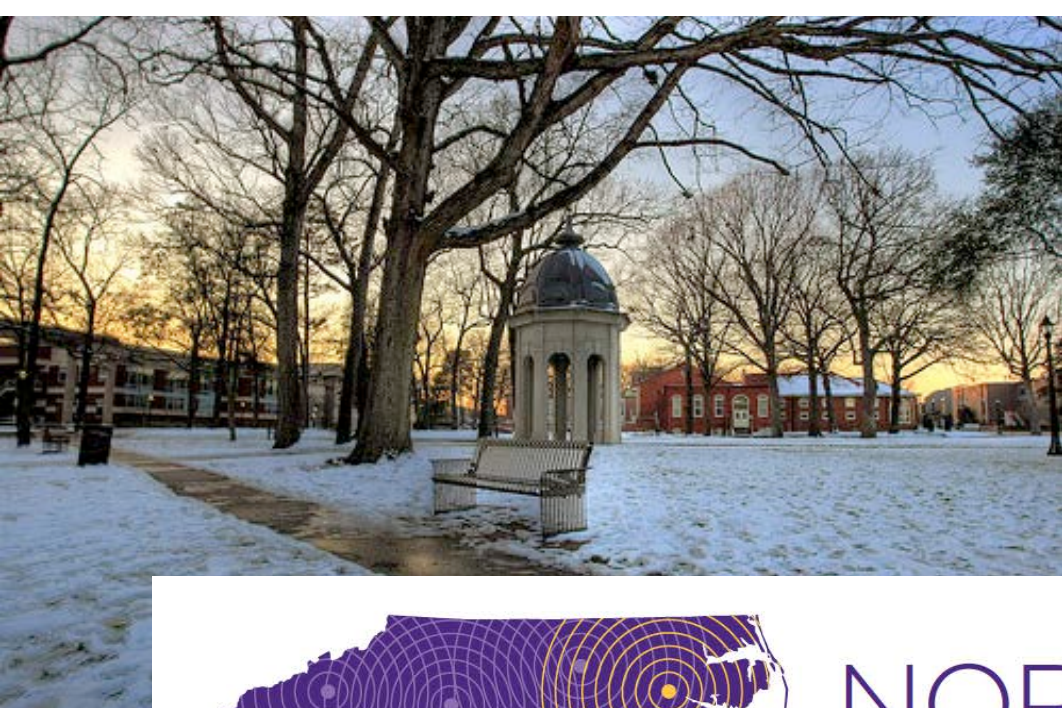Brody School of Medicine **|** East Carolina University

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NORTH CAROLINA
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